

Palm Beach County Property Appraiser Public Access PAPA

User Manual

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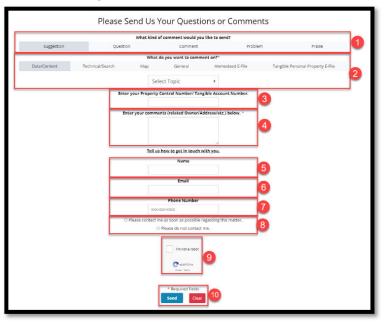
Home Page

This is the main Property Appraiser Public Access landing page. Here you can navigate through the site to access information.

Navigation Bar I



- a) In this area, you can increase the font size on the page by clicking on the "+" or "-" button. By clicking on the "Reset" button, it will reset back to the default size.
- b) Select the language by clicking on the drop-down list. By selecting a language, it will translate everything on the page based on the language you selected.
- c) Click on the "Call Us" icon. You will be redirected to the "Contact Us by Phone" page.
- d) Click on the "Visit Us" icon. You will be redirected to the "Contact Us" page.
- e) Click on the "Question & Comments" icon. You will be redirected to the "Feedback" page.
 - 1) Select an option from "What kind of comment would you like to send?".
 - 2) Select an option from "What do you want to comment on?". Based on some of your selections, you may not see a drop-down box. From your selection, click on the dropdown box and select an option.
 - 3) Enter your "Enter your Property
 Control Number/ Tangible Account
 Number" in the text box.
 - 4) Enter your "Enter your comments (related Owner/Address/etc.)below" in the text box.
 - 5) Enter your "Name" in the text box.
 - 6) Enter your "Email" in the text box.
 - 7) Enter your "Phone Number" in the text box.
 - 8) Select an option to either be contacted or to not be contacted.
 - 9) Click in the captcha text box to verify.
 - 10) Click on the "**Send**" button to send the request. Click on the "**Clear**" button to clear all the form fields.
- f) This is a search box. You can enter an item in the search box, and it will give you the best-fit results based on what you entered.



Navigation Bar II



- a) Clicking on the logo will redirect you to the home page.
- b) Clicking on the "Home" link, will redirect you to the home page.
- c) Click on the "Data" drop-down, and a list will open for you to choose from.
 - Click on the "Nearby Sales Search". This will redirect you to the page.
 - 2) Click on the "Advanced Sales Search". This will redirect you to the page.
 - 3) Click on the "Map Search". This will redirect you to the page.
 - 4) Click on the "More Search Options". This will redirect you to the page.
 - 5) Click on the "Tax Roll Information". This will redirect you to the page.
 - 6) Click on the "Data Requests- Public Services". This will redirect you to the page.
 - 7) Click on the "Public Records Requests". This will redirect you to the page.
 - 8) Click on the "School Attendance Zones". This will redirect you to the page.
 - 9) Click on the "Municipal Permit Department". This will redirect you to the page.
 - 10) Click on the "Municipal Contact List". This will redirect you to the page.
 - 11) Click on the "Proposed Taxes or TRIM". This will redirect you to the page.
 - 12) Click on the "Tax Calculator". This will redirect you to the page.
- d) Click on the "Exemptions" drop-down, and a list will open for you to choose from.
 - 1) Click on the "Homestead exemption E-File". This will redirect you to the page.
 - 2) Click on the "All Exemptions". This will redirect you to the page.
 - 3) Click on the "Portability". This will redirect you to the page.
 - 4) Click on the "Report Homestead Fraud". This will redirect you to the page.
 - 5) Click on the "3% and 10% Caps". This will redirect you to the page.







- e) Click on the "Departments" drop-down, and a list will open for you to choose from.
 - Click on the "Data Requests Public Services". This will redirect you to the page.
 - 2) Click on the "Mapping/Ownership Records". This will redirect you to the page.
 - 3) Click on the "Agricultural Appraisal". This will redirect you to the page.
 - 4) Click on the "Residential Appraisal". This will redirect you to the page.
 - 5) Click on the "Commercial Appraisal". This will redirect you to the page.
 - 6) Click on "Condominium Appraisal". This will redirect you to the page.
 - 7) Click on "**Tangible Personal Property**". This will redirect you to the page.
 - 8) Click on "Exemptions". This will redirect you to the "Exemptions" page.
 - 9) Click on "Human Resources". This will redirect you to the page.
 - 10) Click on "Community Outreach". This will redirect you to the page.
- f) Click on the "Forms" drop-down, and a list will open for you to choose from.
 - 1) Click on the "All Forms". This will redirect you to the page where all the forms are listed.
 - 2) Click on "Address Change". This will redirect you to the page.
 - 3) Click on the "Value Adjustment Board Petition". This will redirect you to page.
 - 4) Click on "Storm Damage". This will redirect you to the page.
 - 5) Click on the "**E-File**" for homestead exemption. This will redirect you to the page.
 - 6) Click on "**PDF Form**" for homestead exemption. This will redirect you to the page.
 - 7) Click on the "E-File" for Tangible Personal Property exemption. This will redirect you to the page.
 - 8) Click on the "**PDF Form**" for Tangible Personal Property exemption. This will redirect you to the page.
 - 9) Click on "Agricultural Classification". This will redirect you to the page.
 - 10) Click on "Portability Application". This will redirect you to the page.
 - 11) Click on "Senior Citizen (Low Income)". This will redirect you to the page.



All Forms 📶

Address Change 🙎

Storm Damage 4

E File 5
PDF Form 6

E File 7

HOMESTEAD EXEMPTION

TANGIBLE PERSONAL PROPERTY RETURN

Agricultural Classification 9

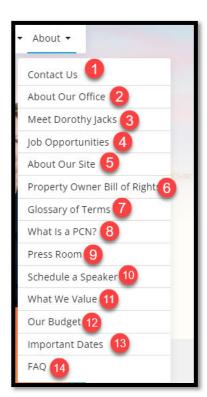
Portability Application 10

Senior Citizen (Low Income) 11

/alue Adjustment Board Petition

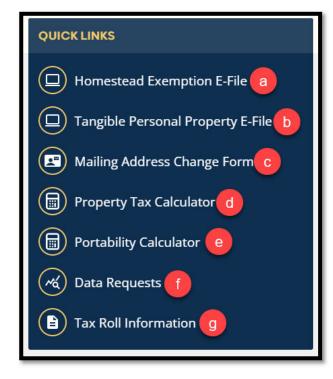


- g) Click on the "About" drop-down, and a list will open for you to choose from.
 - 1) Click on "Contact Us". This will redirect you to the page.
 - 2) Click on "**About Our Office**". This will redirect you to the page.
 - 3) Click on "Meet Dorothy Jacks". This will redirect you to the page.
 - 4) Click on "Job Opportunities". This will redirect you to the page.
 - 5) Click on "About Our Site". This will redirect you to the page.
 - 6) Click on "**Property Owner Bill of Right**". This will redirect you to the page.
 - 7) Click on "Glossary of Terms" This will redirect you to the page.
 - 8) Click on "What is a PCN?". This will redirect you to page.
 - 9) Click on "Press Room" This will redirect you to the page.
 - 10) Click on "**Schedule a Speaker**" This will redirect you to the page.
 - 11) Click on "What We Value" This will redirect you to the page.
 - 12) Click on "Our Budget" This will redirect you to the page.
 - 13) Click on "Important Dates" This will redirect you to the page.
 - 14) Click on "FAQ". This will redirect you to the page.



Quick Links

- a) Click on the "Homestead Exemption E-File" link. This will redirect you to the Homestead Exemption E-file page.
- b) Click on the "Tangible Personal Property E-File" link.
 This will redirect you to the Tangible Personal Property E-file page.
- c) Click on the "Mailing Address Change Form" link. This will redirect you to the Mailing Address Change Form page.
- d) Click on the "Property Tax Calculator" link. This will redirect you to the Property Tax Calculator page.
- e) Click on the "Portability Calculator" link. This will redirect you to the Portability Calculator page.
- f) Click on the "Data Requests" link. This will redirect you to the Data Requests page.
- g) Click on the "**Tax Roll Information**" link. This will redirect you to the Tax Roll Information page.



Press Room

a) Click on the press room link. This will direct you to the page.



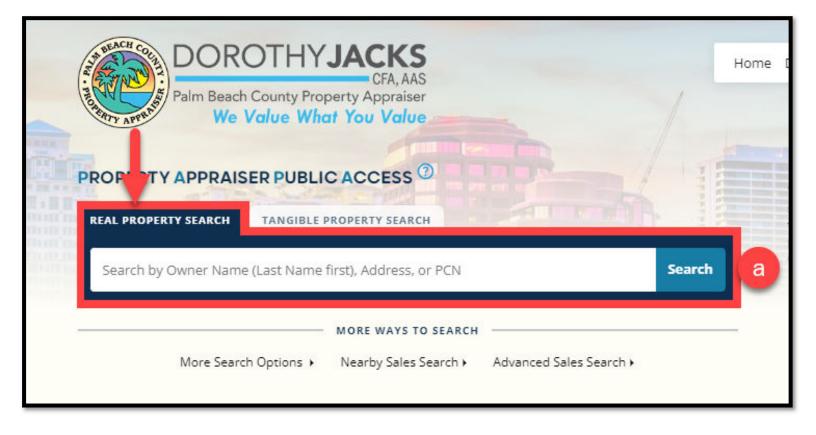
Government Links

- a) Click on the "Palm Beach County Tax Collector" link. This will redirect you to the Palm Beach County Tax Collector site.
- b) Click on the "Palm Beach County Government" link. This will redirect you to the main Palm Beach County site.
- c) Click on the "Palm Beach County Planning, Zoning & Building" link. This will redirect you to the Palm Beach County Planning, Zoning & Building site.
- d) Click on the "Clerk of the Circuit Court & Comptroller" link. This will redirect you to the Clerk of the Circuit Court & Comptroller site.
- e) Click on the "Palm Beach County Supervisor of Elections" link. This will redirect you to the Palm Beach County Supervisor of Elections site.
- f) Click on the "Palm Beach County Municipal Permit Departments" link. This will redirect you to the Palm Beach County Municipal Permit Department site.
- g) Click on the "Taxing Authorities Ad Valorem List" link. This will redirect you to the Taxing Authorities Ad Valorem List page.
- h) Click on the "Taxing Authorities Non-Ad Valorem List" link. This will redirect you to the Taxing Authorities Non-Ad Valorem List page.
- i) Click on the "Florida Department of Revenue" link. This will redirect you to the Florida Department of Revenue site.
- j) Click on the "MyFlorida.com" link. This will redirect you to the My Florida site.



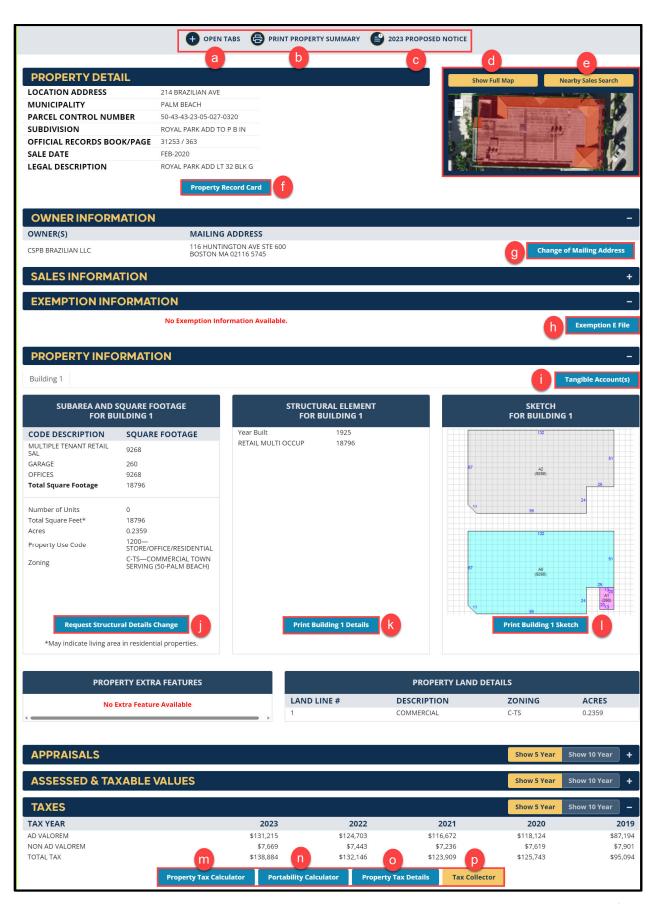
Real Property Search

a) On the home page, locate the tab that's named "Real Property Search". You can search by Owner Name (Last Name First), Address, or by PCN. Once you start to type a partial name or address, you will be prompted with a drop-down list to select from. Once you enter or select from the drop-down list, you click on the "Search" button or press the "Enter" button on your keyboard to be redirected to a property details page.



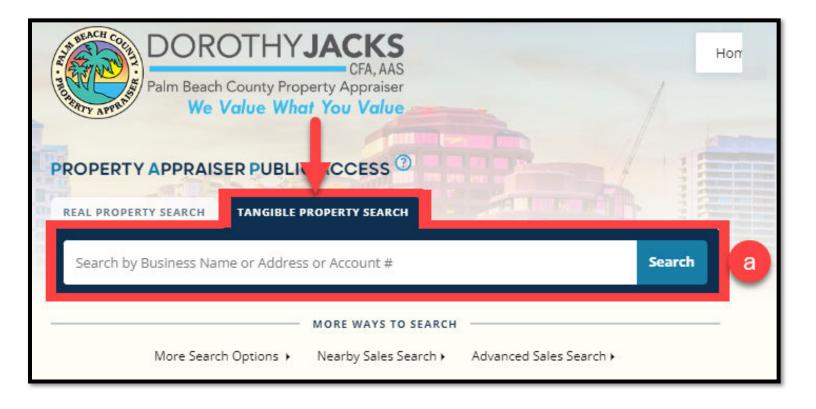
Property Details Page

- a) This is the "Close/Open Tabs" button. Clicking on this will either open or close all the tabs being displayed for this page.
- b) Click on the "Print Property Summary" button. This will allow you to print the property summary.
- c) This is the "2023 Proposed Notice" button. Clicking on this will direct you to a new tab where you will be able to see a pdf file of the proposed notice.
- d) Click on the "Show Full Map" button. This will redirect you to the map and to that current property.
- e) Click on the "Nearby Sales Search" button. This will redirect you to the nearby sales search map and to that current property.
- f) If there is a "**Property Record Card**" button, clicking on this will direct you to a new tab where you will be able to see a pdf file of the Property Record Card.
- g) Click on the "Change of Mailing Address" button. This will redirect you to the change of mailing address page.
- h) Click on the "Exemption E File" button. This will redirect you to the Homestead Exemption E-file page.
- i) If there is a "Tangible Account(s)" button, clicking on this will redirect you to the Tangible Property details page for that specific property.
- j) If there is a "Request Structural Details Change" button, clicking on this will open a small window for you to request structural details change.
- k) If there is a "**Print Building Details**" button, clicking on this will open a new tab to print the building details.
- I) If there is a "**Print Building Sketch**" button, clicking on this will open a new tab to print the sketch of the building.
- m) Click on the "**Property Tax Calculator**" button. This will open a small window for you to calculate property tax.
- n) Click on the "**Portability Calculator**" button. This will open a small window for you to calculate portability.
- o) Click on the "**Property Tax Details**" button. This will open a small window for you to view property tax details.
- p) Click on the "**Tax Collector**" button. This will redirect you to the PBCTax collector page where you will be able to see tax details.



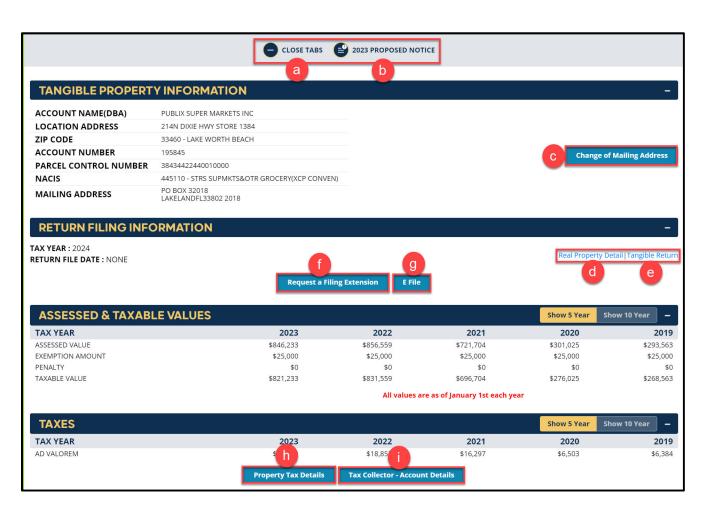
Tangible Property Search

a) On the home page, locate the tab that's named "Tangible Property Search". You can search by Business Name, Address, or by Account #. Once you start to type a partial name or address, you will be prompted with a drop-down list to select from. Once you enter or select from the drop-down list, you click on the "Search" button or press the "Enter" button on your keyboard to be redirected to the tangible property details page.



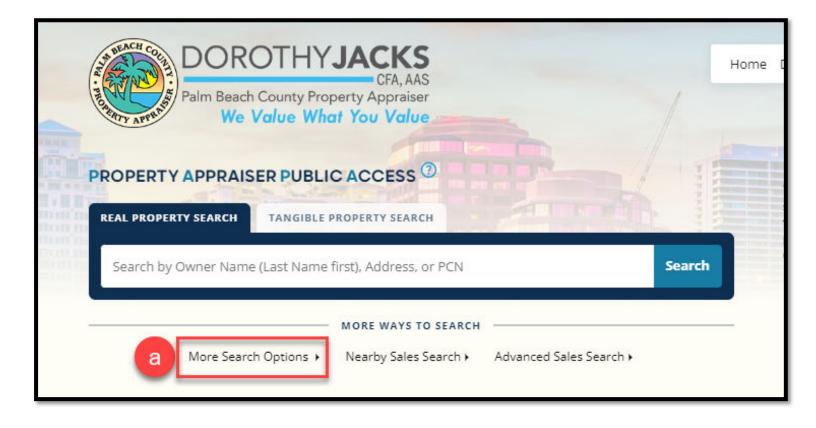
Tangible Property Details Page

- a) This is the "Close/Open Tabs" button. Clicking on this will either open or close all the tabs being displayed on this page.
- b) This is the "2023 Proposed Notice" button. Clicking on this will direct you to a new tab where you will be able to see a pdf file of the proposed notice.
- c) Click on the "Change of Mailing Address" button. This will redirect you to the change of mailing address page.
- d) Click on the "Real Property Detail" link. This will redirect you to the property details page for that specific tangible property.
- e) Click on the "Tangible Return" link. This will redirect you to a new tab where you will be able to see the "TANGIBLE PERSONAL PROPERTY TAX RETURN" form.
- f) Click on the "Request Filing Extension" button. This will open a small window to request a 30-day extension.
- g) Click on the "E File" button. This will redirect you to the Tangible Personal Property E-file page.
- h) Click on the "**Property Tax Details**" button. This will open a small window for you to view property tax details.
- i) Click on the "Tax Collector- Account Details" button. This will redirect you to the PBCTax collector page where you will be able to see tax details.



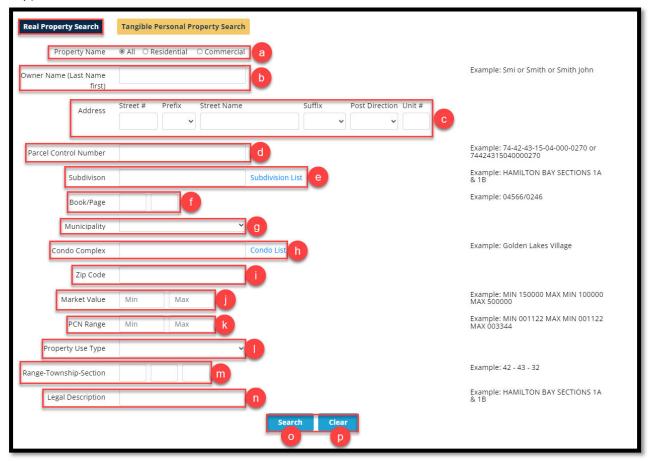
More Search Options

a) On the home page, locate the link that's named "More Search Options". This will redirect you to the "More search options" page where you can have more search options to search a property.



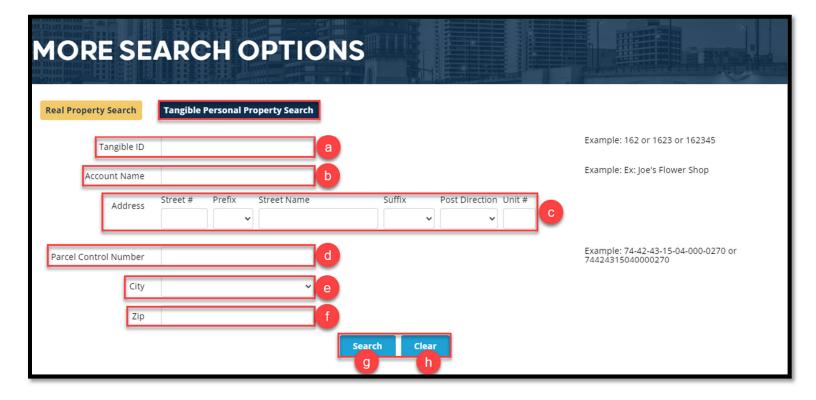
More Search Options (Real Property Search)

- a) Select the type of "Property Name" by selecting an option.
- b) Enter an owner name in the "Owner Name (Last Name first)" textbox.
- c) Enter an address in the proper text field.
- d) Enter an parcel control number (PCN) in the "Property Control Number" textbox.
- e) Enter a subdivision in the "Subdivision" text box. If you would like to see all subdivisions, click on the "Subdivision list" link located next to the textbox. You will be prompted with a pop-up of a list of subdivisions to choose from.
- f) Enter a "book/page" in the textbox.
- g) Select a "Municipality" from the drop-down list.
- h) Enter a condo complex in the "Condo Complex" text box. If you would like to see all condo complexes, click on the "Condo list" link located next to the textbox. You will be prompted with a pop-up of a list of condo complexes to choose from.
- i) Enter a "Zip code" in the textbox.
- j) Enter a "Market Value" from min to max.
- k) Enter a "PCN Range" from min to max.
- I) Select a "Property Use Type" from the drop-down list.
- m) Enter a "Range-Township-Section" in the textbox.
- n) Enter a "Legal Description" in the textbox.
- o) Click on the "Search" button to search.
- p) Click on the "Clear" button to clear all text fields.



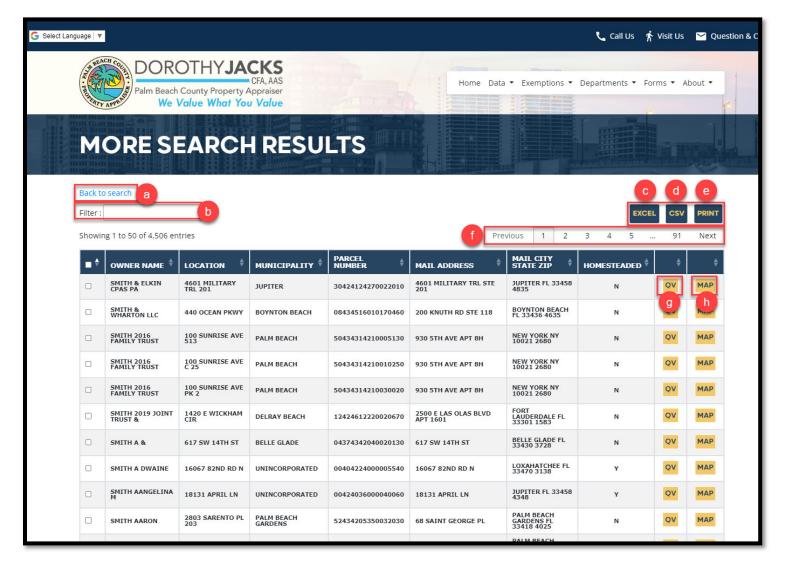
More Search Options (Tangible Personal Property Search)

- a) Enter an tangible ID in the "Tangible ID" textbox.
- b) Enter an account name in the "Account Name" textbox.
- c) Enter an address in the proper text field.
- d) Enter an parcel control number (PCN) in the "Property Control Number" textbox.
- e) Select a "City" from the drop-down list.
- f) Enter a "Zip code" in the textbox.
- g) Click on the "Search" button to search.
- h) Click on the "Clear" button to clear all text fields.



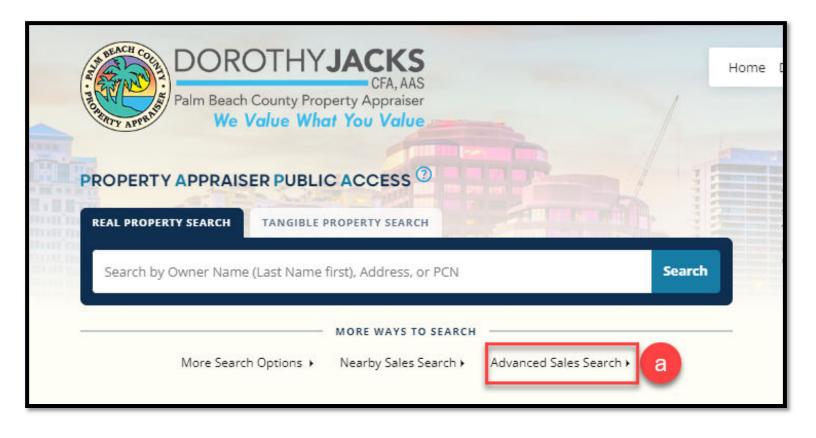
More Search Results

- a) Click on "Back to search" link to go back to the "More search options" page.
- b) This is the "Filter" textbox. You can filter the search results by entering a character.
- c) To export the table as an excel file, click on the "Excel" button.
- d) To export the table as a coma separate value excel file, click on the "CSV" button.
- e) To print the page, click on the "**Print**" button.
- f) To navigate to the next page on the table, you can click on the page number.
- g) To quickly view a record, click on the "QV" button.
- h) To view the map for a specific record, click on the "Map" button.



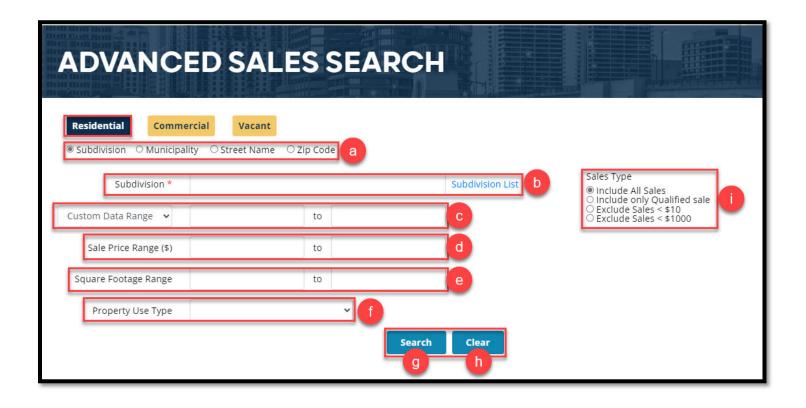
Advanced Sales Search

a) On the home page, locate the link that's named "Advanced Sales Search". This will redirect you to the "Advanced Sales Search" page where you can have more search options to search a property.



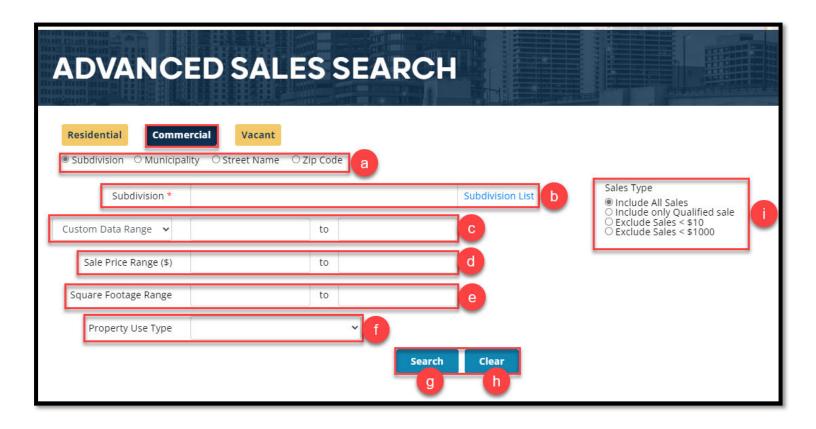
Advanced Sales Search (Residential)

- a) Select the type of "**Property Name**" by selecting an option. Based on your choice, some textboxes will be different.
- b) Enter a subdivision in the "Subdivision" text box. If you would like to see all subdivisions, click on the "Subdivision list" link located next to the textbox. You will be prompted with a pop-up of a list of subdivisions to choose from.
- c) Select a "Custom Data Range" from the drop-down list. Enter the range in the textbox.
- d) Enter a "Sale Price Range(\$)" in the textbox.
- e) Enter a "Square Footage Range" in the textbox.
- f) Select a "Property Use Type" from the drop-down list.
- g) Click on the "Search" button to search.
- h) Click on the "Clear" button to clear all text fields.
- i) Select a "Sale Type" from this area to narrow your search.



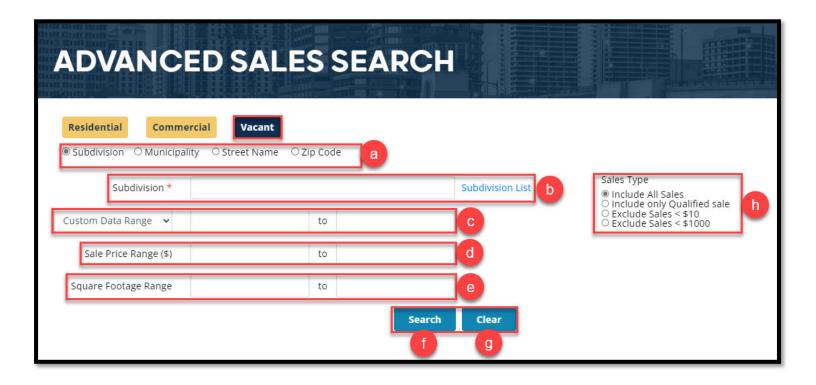
Advanced Sales Search (Commercial)

- a) Select the type of "**Property Name**" by selecting an option. Based on your choice, some textboxes will be different.
- b) Enter a subdivision in the "Subdivision" text box. If you would like to see all subdivisions, click on the "Subdivision list" link located next to the textbox. You will be prompted with a pop-up of a list of subdivisions to choose from.
- c) Select a "Custom Data Range" from the drop-down list. Enter the range in the textbox.
- d) Enter a "Sale Price Range(\$)" in the textbox.
- e) Enter a "Square Footage Range" in the textbox.
- f) Select a "Property Use Type" from the drop-down list.
- g) Click on the "Search" button to search.
- h) Click on the "Clear" button to clear all text fields.
- i) Select a "Sale Type" from this area to narrow your search.



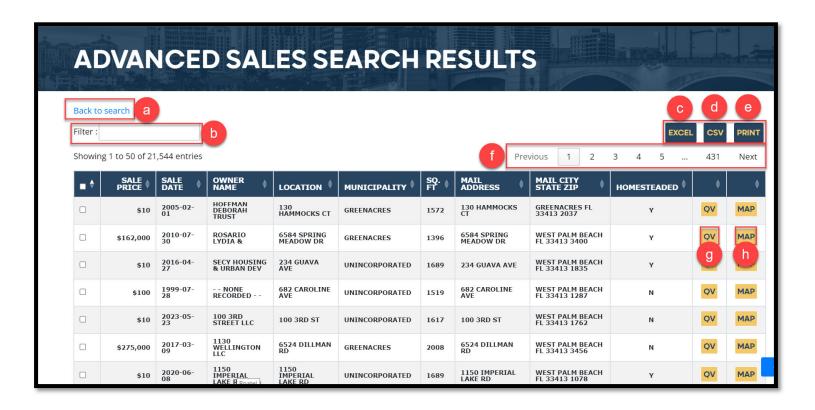
Advanced Sales Search (Vacant)

- a) Select the type of "**Property Name**" by selecting an option. Based on your choice, some textboxes will be different.
- b) Enter a subdivision in the "Subdivision" text box. If you would like to see all subdivisions, click on the "Subdivision list" link located next to the textbox. You will be prompted with a pop-up of a list of subdivisions to choose from.
- c) Select a "Custom Data Range" from the drop-down list. Enter the range in the textbox.
- d) Enter a "Sale Price Range(\$)" in the textbox.
- e) Enter a "Square Footage Range" in the textbox.
- f) Click on the "Search" button to search.
- g) Click on the "Clear" button to clear all text fields.
- h) Select a "Sale Type" from this area to narrow your search.



Advanced Sales Search Results

- a) Click on "Back to search" link to go back to the "More search options" page.
- b) This is the "Filter" textbox. You can filter the search results by entering a character.
- c) To export the table as an excel file, click on the "Excel" button.
- d) To export the table as a coma separate value excel file, click on the "CSV" button.
- e) To print the page, click on the "Print" button.
- f) To navigate to the next page on the table, you can click on the page number.
- g) To quickly view a record, click on the "QV" button.
- h) To view the map for a specific record, click on the "Map" button.

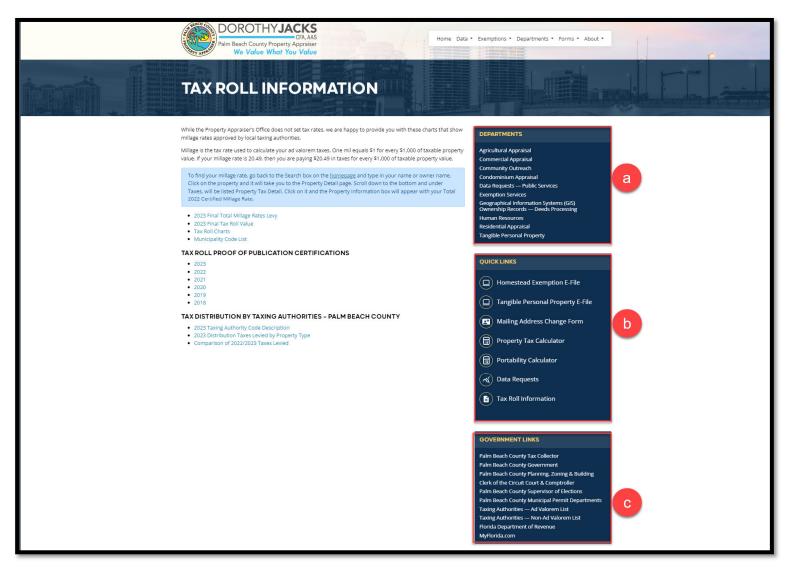


Data Tab

Tax Roll Information

- a) These are the "Departments" links. When you click on a department link, you will be redirected to the corresponding department page.
- b) These are the "Quick Links" links. When you click on a quick link, you will be redirected to the corresponding page or popup.



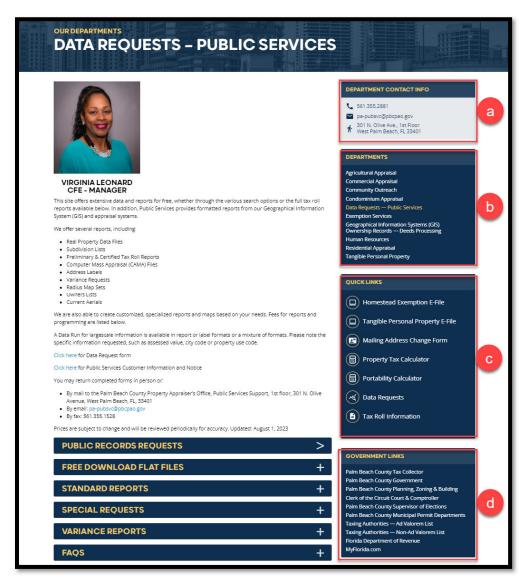


Data Requests – Public Services

- a) These are the department contact information. When you click on any of them, they will redirect you to the page accordingly.
- b) These are the "Departments" links. When you click on a department link, you will be redirected to the corresponding department page.



- c) These are the "Quick Links" links. When you click on a quick link, you will be redirected to the corresponding page or pop-up.
- d) These are the "Government" links. When you click on a government link, you will be redirected to the corresponding government page.



Public Record Requests

- a) These are the "Departments" links. When you click on a department link, you will be redirected to the corresponding department page.
- b) These are the "Quick Links" links. When you click on a quick link, you will be redirected to the corresponding page or pop-up.
- PUBLIC RECORDS REQUESTS

 Terene L. Sanders, CFE Records Custodian
 pa-public records@pbcpaa.gov
 301 N. Olive Ave., 5th Floor
 West Palm Book. F. 33401
 A "Public Record is defined in Chapter 119. Florida Statutes as all documents, papers, letters, maps, books, tapphotographs, films, sound recording, data processing software, or other material, regardless of the physician for
 characteristics, or means of transmission, made or received pursuant to law or ordinance or in connection with
 transaction of official business by any agency.

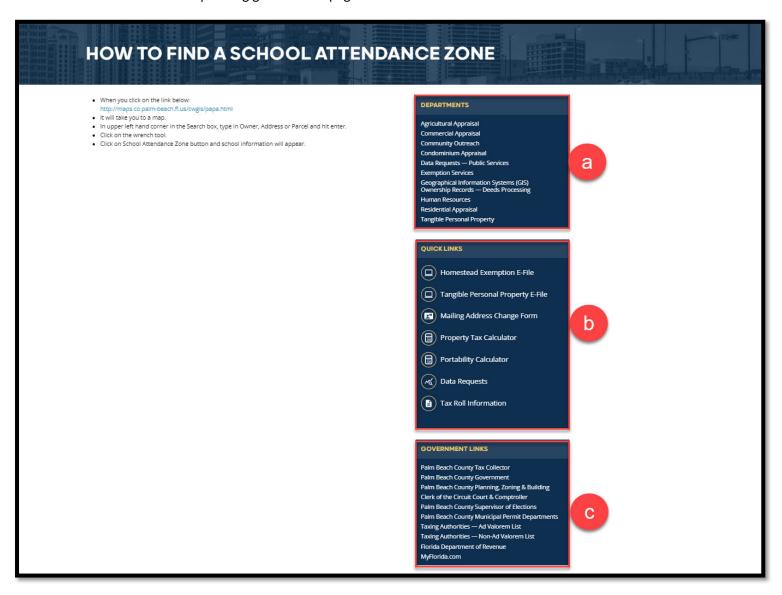


School Attendance Zones

- a) These are the "Departments" links. When you click on a department link, you will be redirected to the corresponding department page.
- b) These are the "Quick Links" links. When you click on a quick link, you will be redirected to the corresponding page or pop-up.
- DOROTHYJACKS
 CLA ALS
 Palm Beach County Property Appraiser
 We Value What You Value

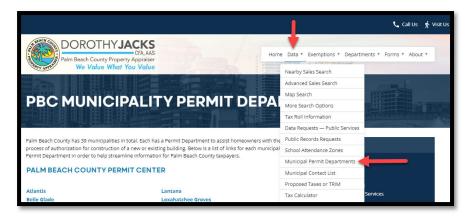
 Home Data * Exemptions * Departments * Forms * About *

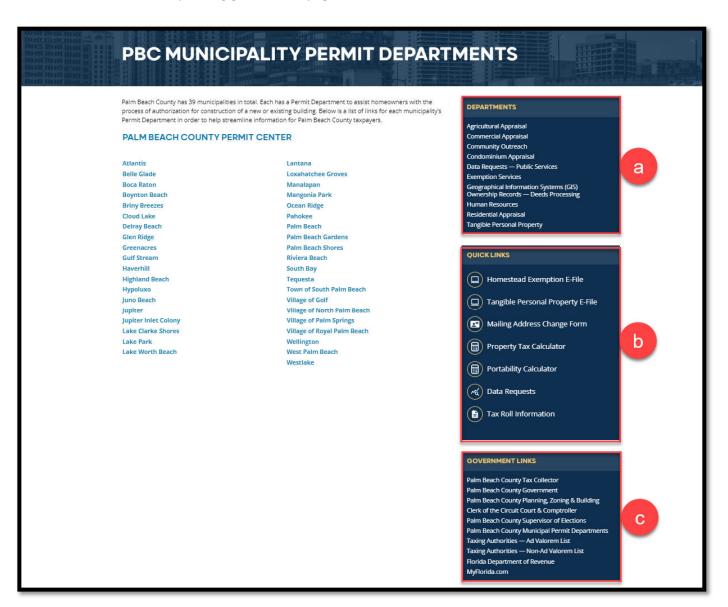
 Nearby Sales Search
 Advanced Sales Search
 Map Search Options
 Tax Roll information
 Data Requests Public Seconds Search Options
 Tax Roll information
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Municipal Permit Departments

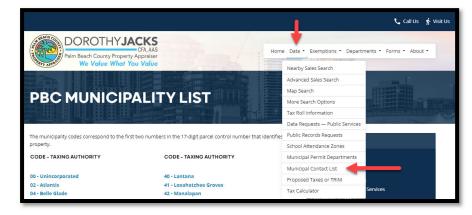
- a) These are the "Departments" links. When you click on a department link, you will be redirected to the corresponding department page.
- b) These are the "Quick Links" links. When you click on a quick link, you will be redirected to the corresponding page or pop-up.

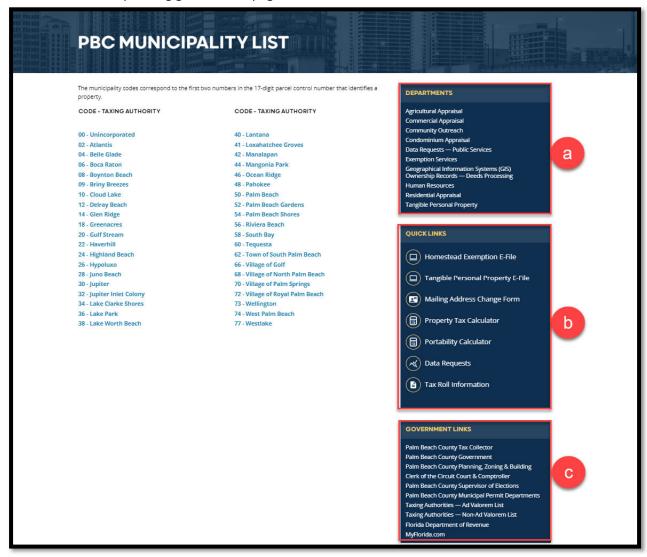




Municipal Contact List

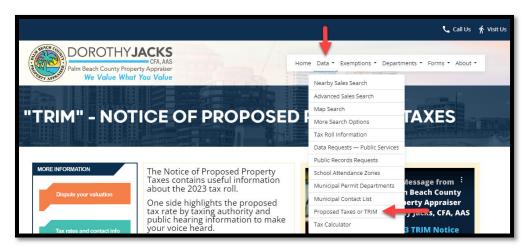
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- b) These are the "Quick Links" links. When you click on a quick link, you will be redirected to the corresponding page or pop-up.





Proposed Taxes or TRIM

- a) To file a petition, click on the button "Dispute your valuation".
- b) To view tax rates and contact information, click on the button "Tax rates and contact info".
- c) To view how tax bills are calculated, click on the button "How tax bills are calculated".
- d) To search your property to see proposed taxes, click on the button "Search For Your Property To See Your Proposed Taxes".
- e) To view the informational brochure, click on the button "View The Informational Brochure"
- f) To visit the residential department page, click on the button "Residential".
- g) To visit the agricultural department page, click on the button "Agricultural".
- h) To visit the commercial department page, click on the button "Commercial".
- i) To visit the personal property department page, click on the button "Personal Property".

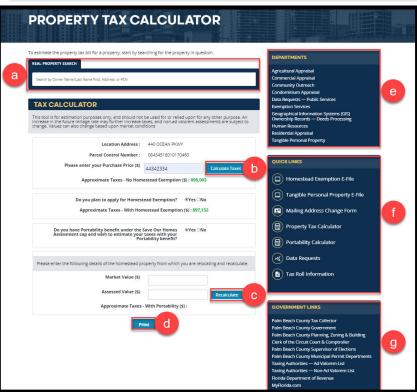




Tax Calculator

- a) You can search by Owner Name (Last Name First), Address, or by PCN. Once you start to type a partial name or address, you will be prompted with a drop-down list to select from.
- b) Once you enter your purchased price, click on the "Calculated Taxes" button to display the approximate taxes with no homestead exemption.
- c) If you select "Yes", you will be promted with the next question along with approximate taxes with homestead exemption.
- d) If you select "Yes", you will be promted with the next set of text fields.
- e) Once you enter the "Market Value" and "Assessed Value" and click on the "Recalculate" button. You will be promted with approximate taxes with portability.
- f) Click on the "**Print**" button to print the page.
- g) These are the "Departments" links. When you click on a department link, you will be redirected to the corresponding department page.
- h) These are the "Quick Links" links. When you click on a quick link, you will be redirected to the corresponding page or pop-up.
- i) These are the "Government" links.When you click on a government link, you will be redirected to the corresponding government page.

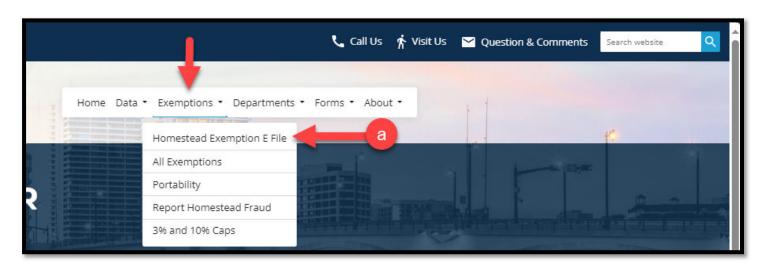


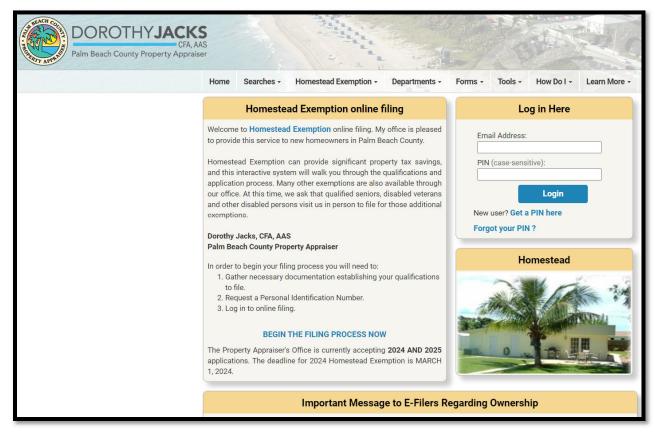


Exemptions Tab

Homestead Exemption E File

a) Click on the "Homestead Exemption E File" link. This will redirect you to the homestead exemption E-File site.

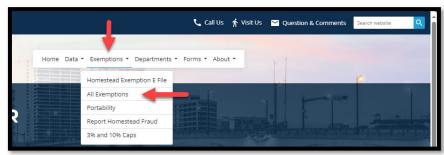


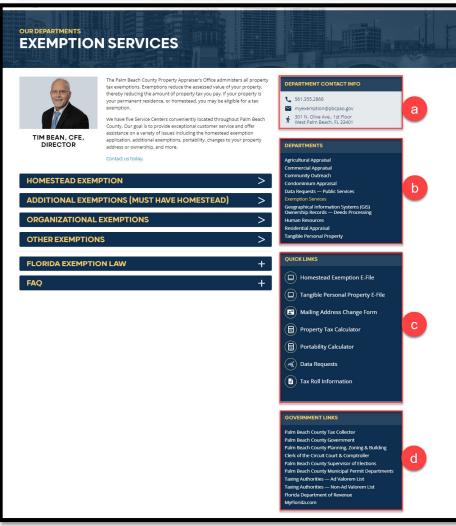


All Exemptions

- a) These are the department contact information. When you click on any of them, they will redirect you to the page accordingly.
- b) These are the "Departments" links. When you click on a department link, you will be redirected to the corresponding department page.
- c) These are the "Quick Links" links. When you click on a quick link, you will be redirected to the corresponding page or popup.
- d) These are the

 "Government" links. When
 you click on a government
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 to the corresponding
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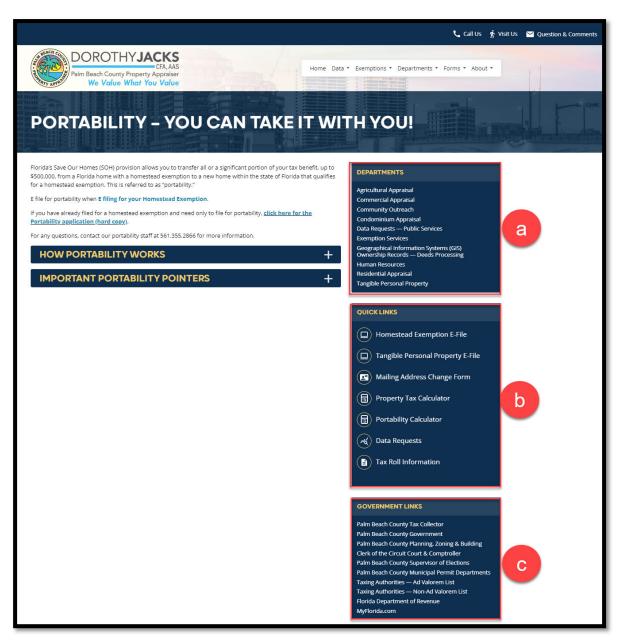


Portability

a) These are the
"Departments" links.
When you click on a
department link, you will
be redirected to the
corresponding
department page.

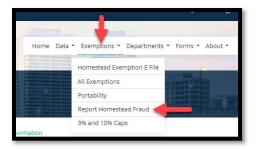


- b) These are the "Quick Links" links. When you click on a quick link, you will be redirected to the corresponding page or pop-up.
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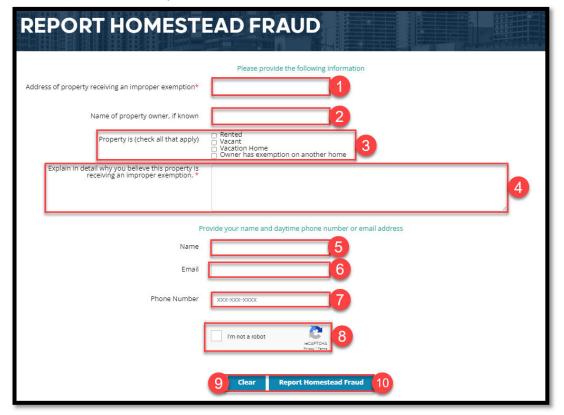
Report Homestead Fraud

Based on which choice you select, a different action will occur.





- a) Click on the "Yes" box.
 - 1) Enter "Address of property receiving an improper exemption" in the textbox.
 - 2) Enter "Name of property owner, if known" in the textbox.
 - 3) Check the "Property is (check all that apply)" box.
 - 4) Enter "Name of property owner, if known Explain in detail why you believe this property is receiving an improper exemption" in the textbox.
 - 5) Enter "Name" in the textbox.
 - 6) Enter "Email" in the textbox.
 - 7) Enter "Phone Number" in the textbox.
 - 8) Click on the "Im not a robot" security textbox.
 - 9) Click on the "Clear" button to clear all fields.
 - 10) Click on the "Report Homestead Fraud" button to submit.



- b) Click on the "No" box.
 - 1) You will be prompted with this message.



Homestead Exemption was created as a benefit for homeowners who live in Florida and make it their permanent and legal residence. If you know of anyone who is claiming homestead exemption on a property that he or she is not permanently residing in, is rented, vacant or is merely a vacation home, we urge you to make a report to our office. In the interest of expediency it is extremely helpful and time saving to an investigation if we speak to you personally but in the end you may remain anonymous if you prefer.

Please remember that the status of a property on January 1 each year is used to determine the property's value and exemption status FOR THE ENTIRE YEAR. That means if a property owner has Homestead Exemption and sells his property; his exemption will remain on the property for the entire calendar year, and will be removed as of January 1 of the next year. Although there will still be an exemption on the property after the sale, it is NOT the new owner's exemption.

NOTICE! Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public-records request, do not send electronic mail to this entity or complete this form. Instead, contact this office by phone at 561-355-2866 or in writing to: Exemption Compliance Team, Palm Beach County Property Appraiser 301 N. Olive Avenue, 1st Floor, West Palm Beach, FL 33401.

I wish to proceed with reporting an improper homestead exemption; I have read the notice above and understand that my e-mail address and contact information will become public record.

□ Yes □ No



b

REPORT HOMESTEAD FRAUD

Thank you – please contact this office by phone at 561-355-2866 or in writing at:

1

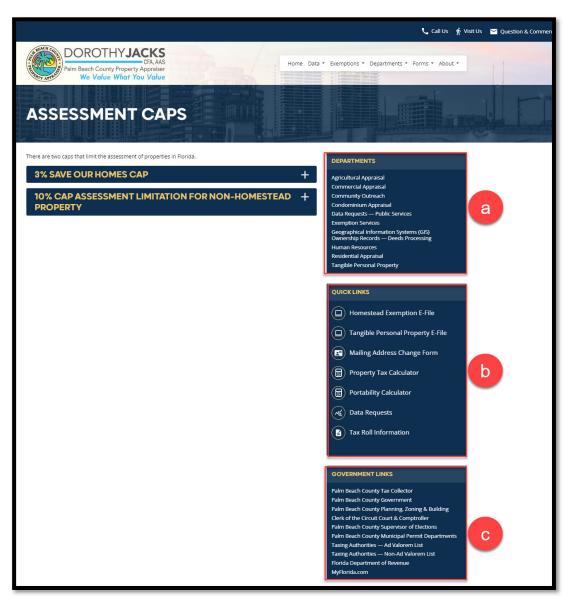
Exemption Compliance Team, Palm Beach County Property Appraiser 301 N. Olive Avenue, 1st Floor, West Palm Beach, FL 33401

3% and 10% Caps

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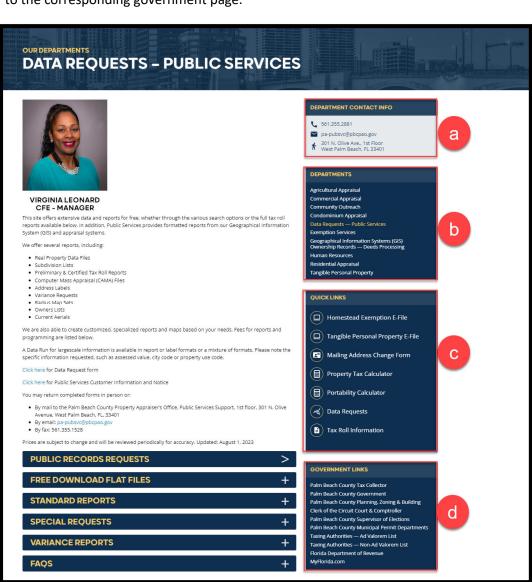
- b) These are the "Quick Links" links. When you click on a quick link, you will be redirected to the corresponding page or popup.
- c) These are the "Government" link. When you click on a government link, you will be redirected to the corresponding government page.



Departments Tab

Data Requests - Public Services

- a) These are the department contact information. When you click on any of them, they will redirect you to the page accordingly.
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Home Data *==

DATA REQUESTS - PUBLIC SERVICES

Departments ▼ Forms ▼ About

APPRAISAL DEPARTMENTS
- Agricultural Appraisal

- Residential Appraisal - Commercial Appraisal

- Condominium Appraisal - Tangible Personal Property

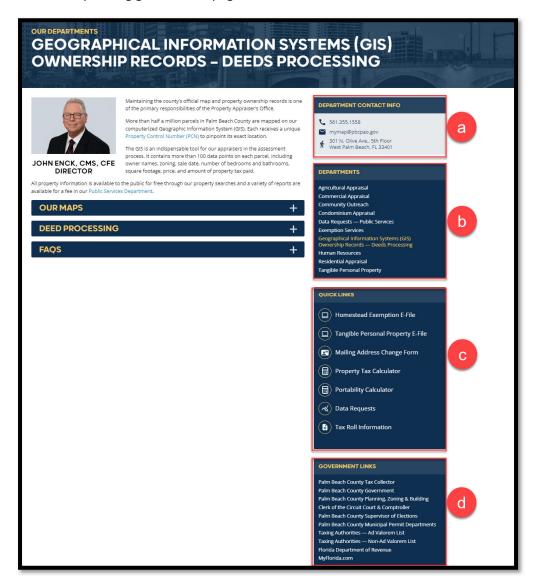
pa-pub Community Outreach West Palm Beach, FL 33401

% 561.35

Mapping/Ownership Records

- a) These are the department contact information. When you click on any of them, they will redirect you to the page accordingly.
- b) These are the "Departments" links. When you click on a department link, you will be redirected to the corresponding department page.
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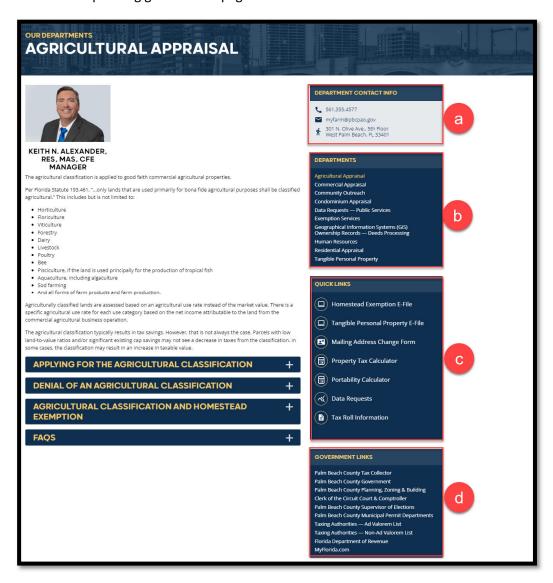




Agricultural Appraisal

- a) These are the department contact information. When you click on any of them, they will redirect you to the page accordingly.
- b) These are the "Departments" links. When you click on a department link, you will be redirected to the corresponding department page.
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DOROTHY JACKS





Home Data * Exemptions * Depart

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Residential Appraisal

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- b) These are the "**Departments**" links. When you click on a department link, you will be redirected to the corresponding department page.
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OUR DEPARTMENTS

Palm Beach County Property Appraise
We Value What You Value

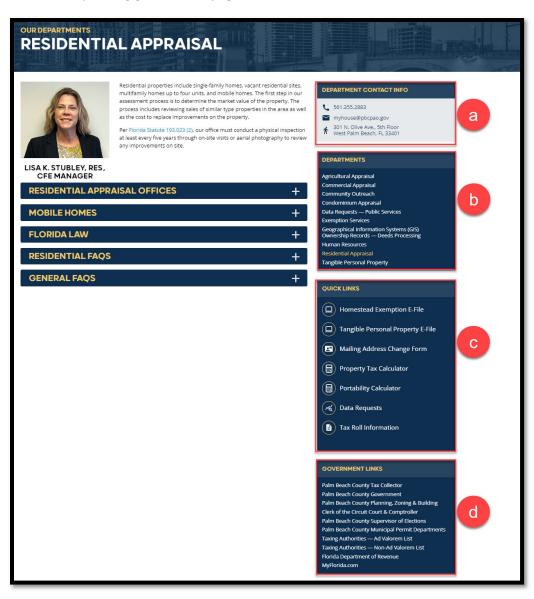
RESIDENTIAL APPRAISAL

multifamily homes up to four units, and mobile homes. The first step in our

process includes reviewing sales of similar type properties in the area as well as the cost to replace improvements on the property.

Per Florida Statute 193.023 (2), our office must conduct a physical inspection at least every five years through on-site visits or aerial photography to review

assessment process is to determine the market value of the property. The



Data Requests — Public Services

Mapping/Ownership Records

APPRAISAL DEPARTMENTS

· Agricultural Appraisal

- Residential Appraisal

- Commercial Appraisal

Exemptions

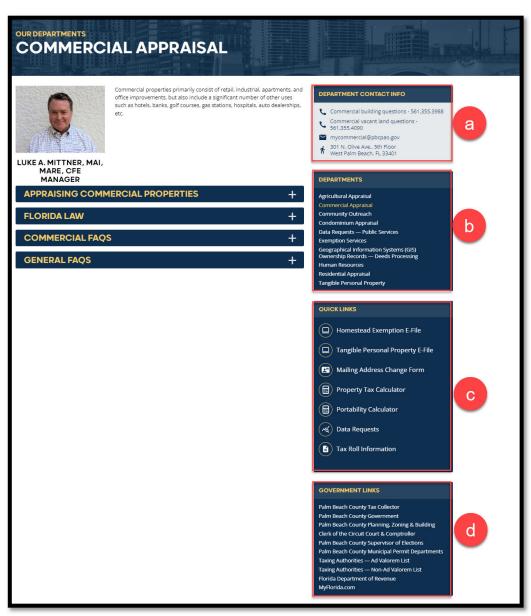
561.35! Human Resources

myhou ** Ocommunity Outreach ** West Palm Beach, FL 33401

- Condominium Appraisal - Tangible Personal Property

Commercial Appraisal

- These are the department contact information. When you click on any of them, they will redirect you to the page accordingly.
- b) These are the "**Departments**" links. When you click on a department link, you will be redirected to the corresponding department page.
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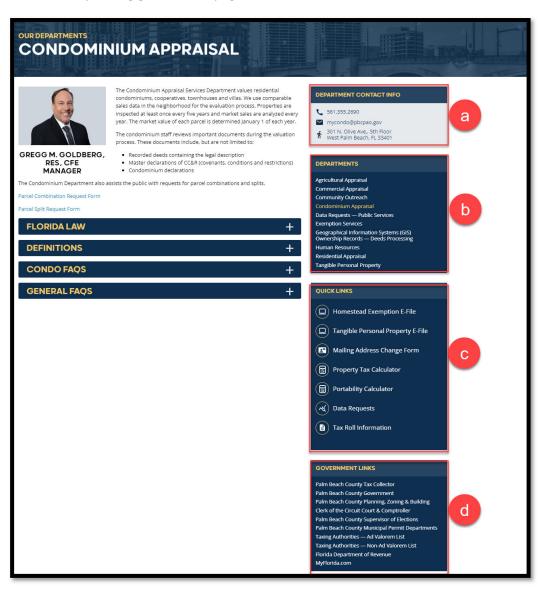
Condominium Appraisal

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- c) These are the "Quick Links" links.

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- d) These are the "Government" links. When you click on a government link, you will be redirected to the corresponding government page.

DOROTHY JACKS

CONDOMINIUM APPRAISAL





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Home Data * Exemptions * Departments * Forms * About *

Data Requests — Public Services

APPRAISAL DEPARTMENTS

- Agricultural Appraisal

- Residential Appraisal

- Commercial Appraisal

Exemptions

Human Resources

561.355

- Condominium Appraisal
- Tangible Personal Property

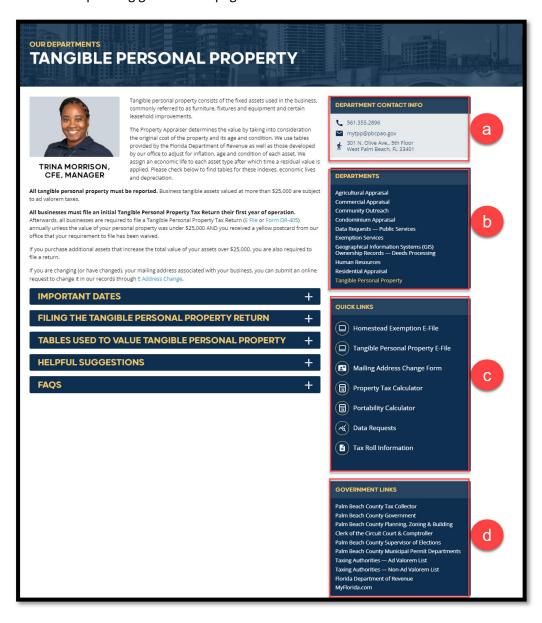
Tangible Personal Property

- a) These are the department contact information. When you click on any of them, they will redirect you to the page accordingly.
- b) These are the "Departments" links. When you click on a department link, you will be redirected to the corresponding department page.
- These are the "Quick Links" links.
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- d) These are the "Government" links. When you click on a government link, you will be redirected to the corresponding government page.

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TANGIBLE PERSONAL PROPERTY

Palm Beach County Property App We Value What You V



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Data Requests — Public Services Mapping/Ownership Records

APPRAISAL DEPARTMENTS

Commercial Appraisal

Human Resources

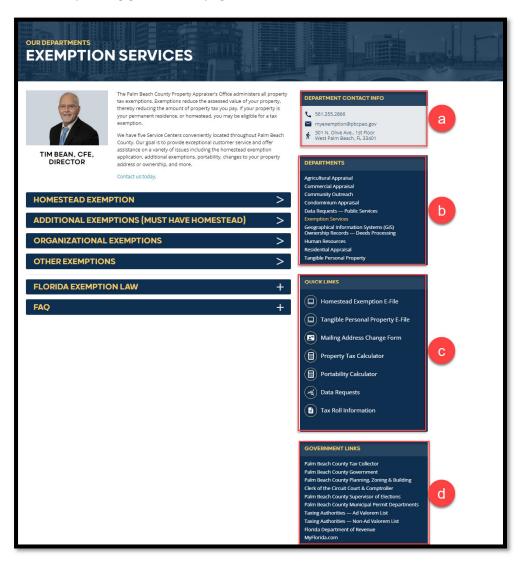
Condominium Appraisal
 Tangible Personal Property

Exemptions

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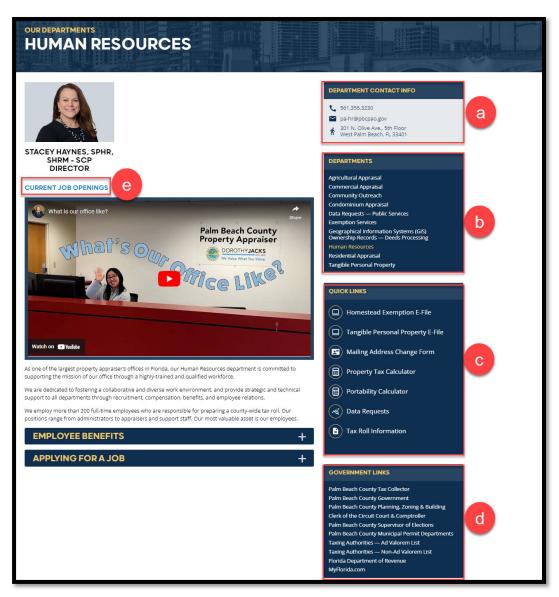


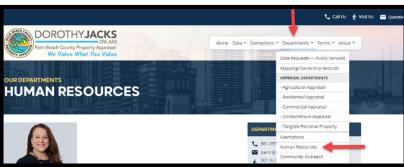
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Human Resources

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- d) These are the "Government" links. When you click on a government link, you will be redirected to the corresponding government page.
- e) Click on the "Current Job Openings" to be directed to current job openings.



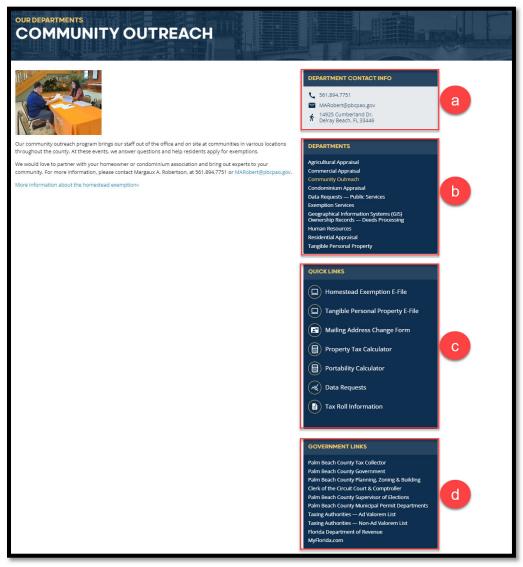


Community Outreach

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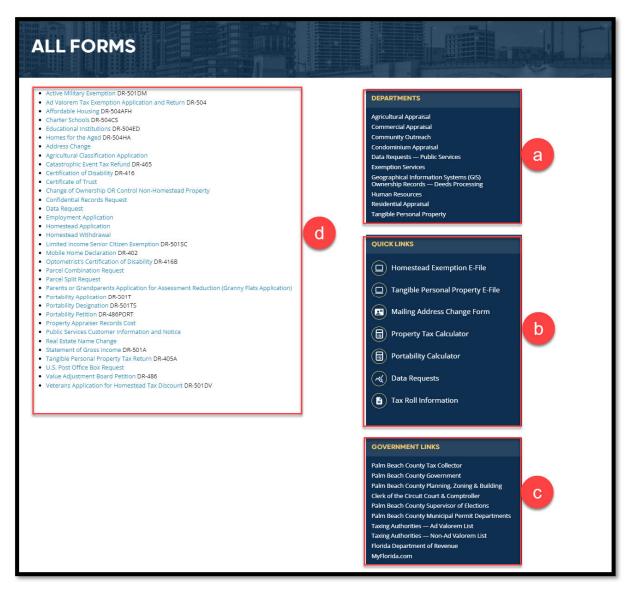
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Forms Tab

All Forms

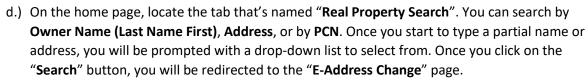
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 When you click on a quick link, you will be redirected to the corresponding page or pop-up.
- These are the "Government" links.
 When you click on a government link, you will be redirected to the corresponding government page.
- d) You can find all of the "Forms" listed here. Clicking on any of them will open the form.



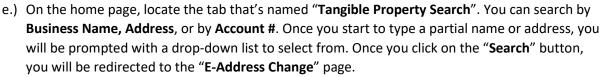
Address Change

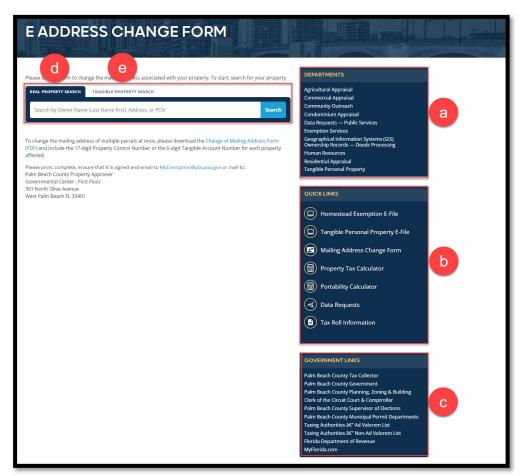
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 When you click on a government link,
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E ADDRESS CHANGE FORM





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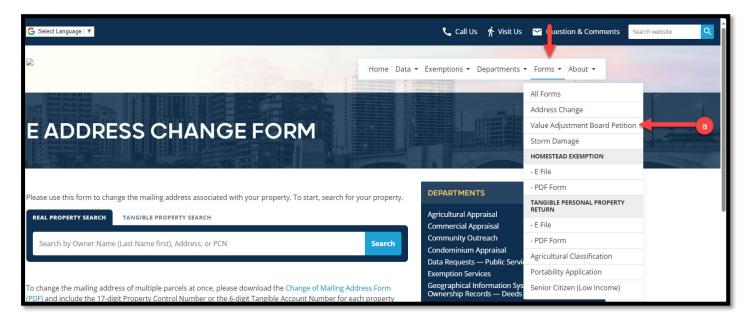
Address Change

Portability Application

Home Data * Exemptions * Departments * Forms * About *

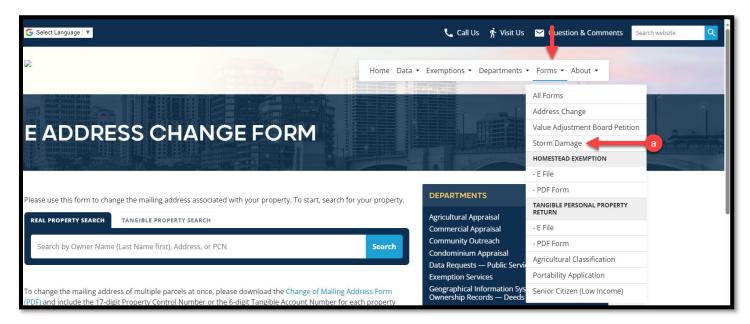
Value Adjustment Board Petition

a) Click on the "Value Adjustment Board Petition" link to open the pdf form file.



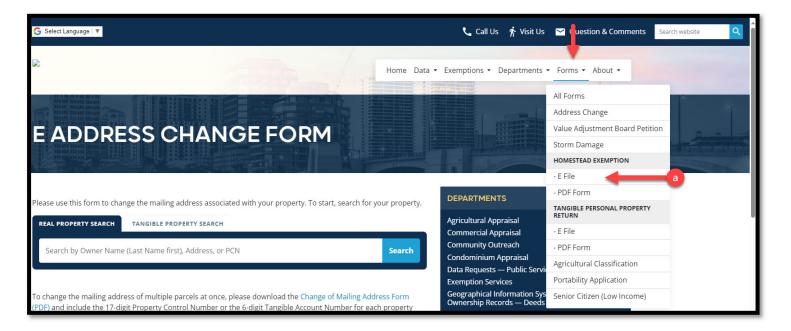
Storm Damage

a) Click on the "Storm Damage" link to be directed to the page ascociated with it.



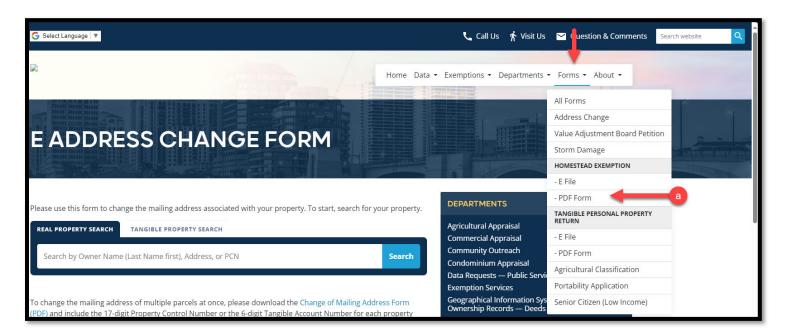
E-File (homestead exemption)

a) Click on the homestead exemption "E-File" link to be directed to the E-File page.



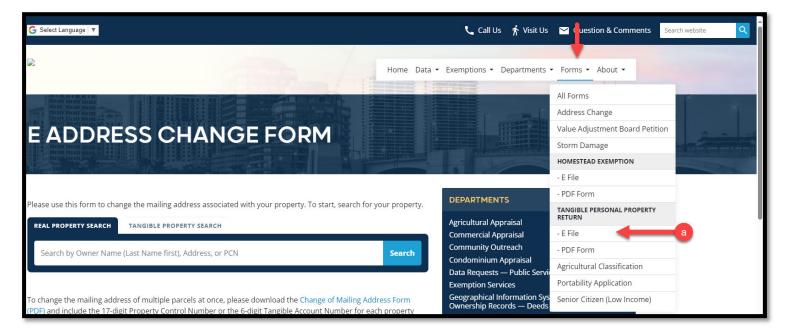
PDF Form (homestead exemption)

a) Click on the homestead exemption "PDF Form" link to be directed to the PDF form page.



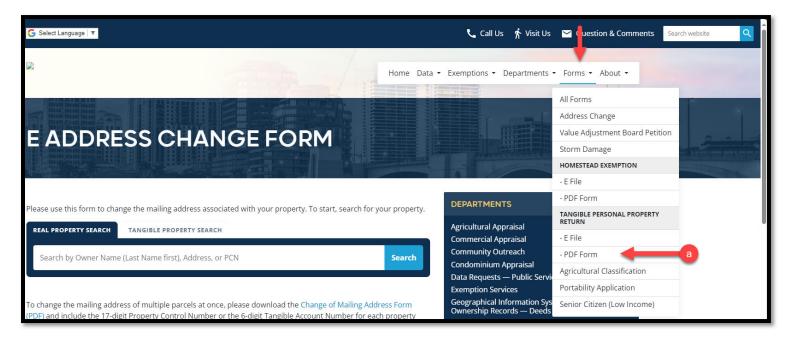
E-File (tangible personal property)

a) Click on the tangible personal property return "E-File" link to be directed to the E-File page.



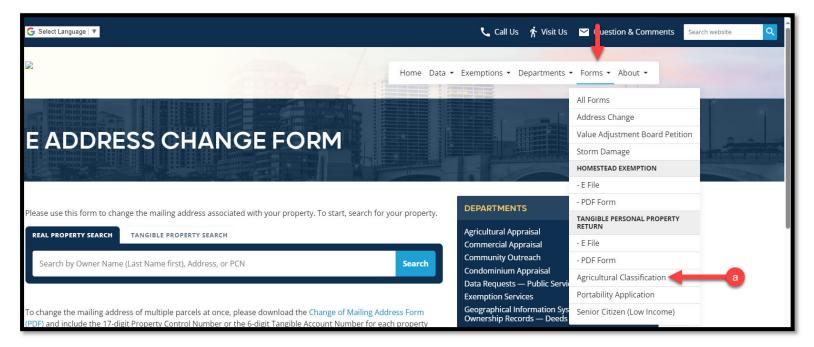
PDF Form (tangible personal property)

a) Click on the tangible personal property return "**PDF Form**" link to be directed to the PDF form page.



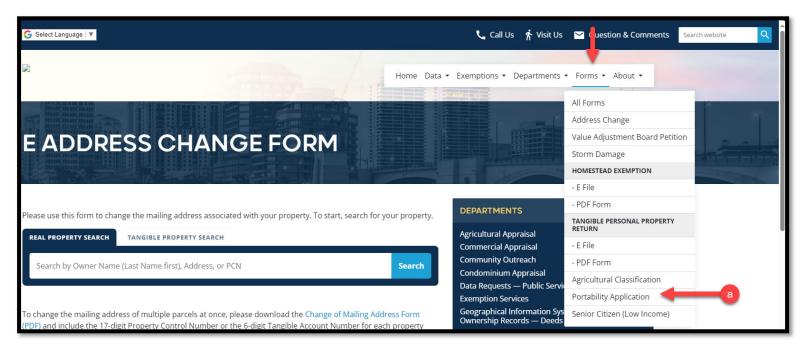
Agricultural Classification

a) Click on the "Agricultural Classification" link to be directed to the PDF form page.



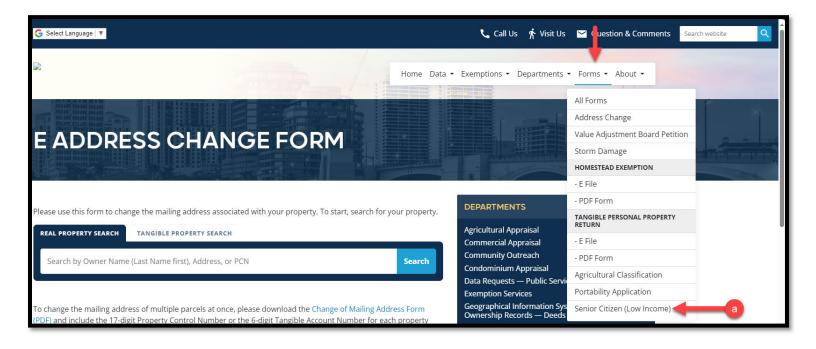
Portability Application

a) Click on the "Portability Application" link to be directed to the PDF form page.



Senior Citizen (Low Income)

a) Click on the "Portability Application" link to be directed to the PDF form page.

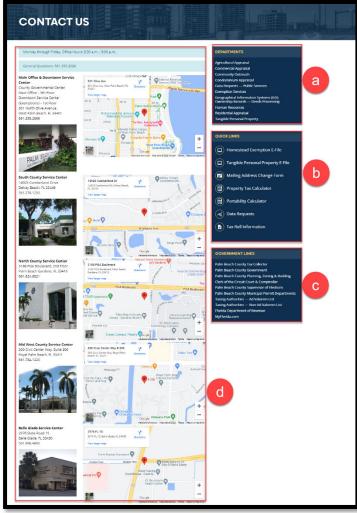


About Tab

Contact Us

- a) These are the "**Departments**" links. When you click on a department link, you will be redirected to the corresponding department page.
- b) These are the "Quick Links" links. When you click on a quick link, you will be redirected to the corresponding page or pop-up.
- c) These are the "Government" links. When you click on a government link, you will be redirected to the corresponding government page.
- d) Here you can locate the address and phone number along with a small version of the map.



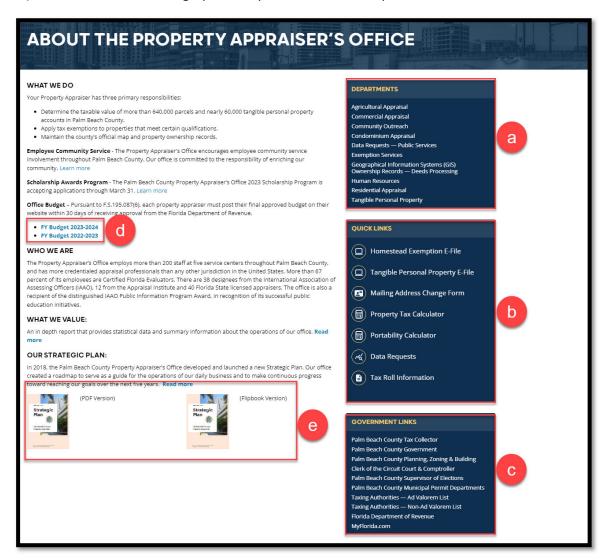


About Our Office

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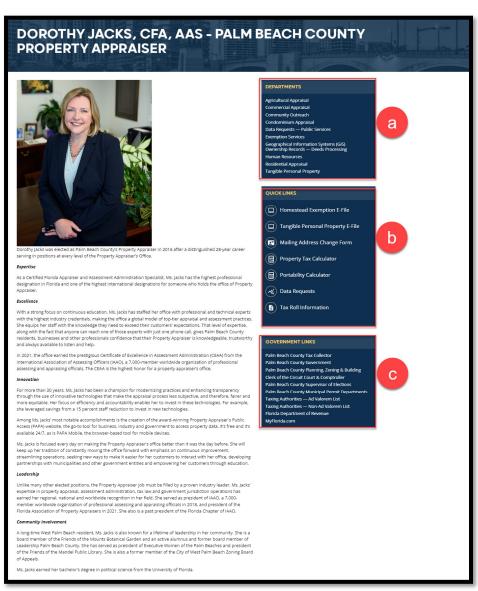
- d) Clicking on the link will open a PDF file in a new tab for you to view the budget.
- e) You can view the strategic plan as a pdf version or as a flipbook version.



Meet Dorothy Jacks

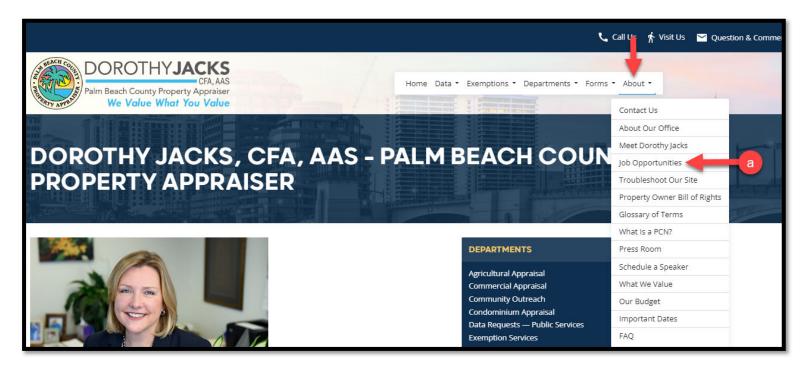
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- c) These are the "Government" links. When you click on a government link, you will be redirected to the corresponding government page.





Job Opportunities

a) To find job opporutnites, click on the "Job Opportunites" link. When you click on the link, you will be redirected to the corresponding department page.

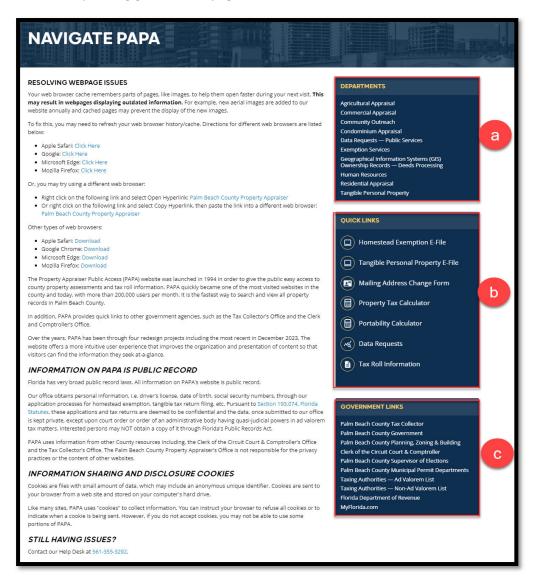




Troubleshoot Our Site

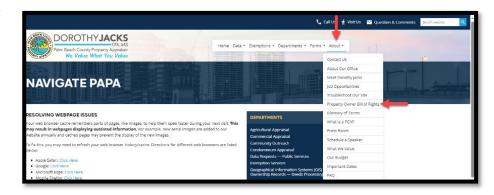
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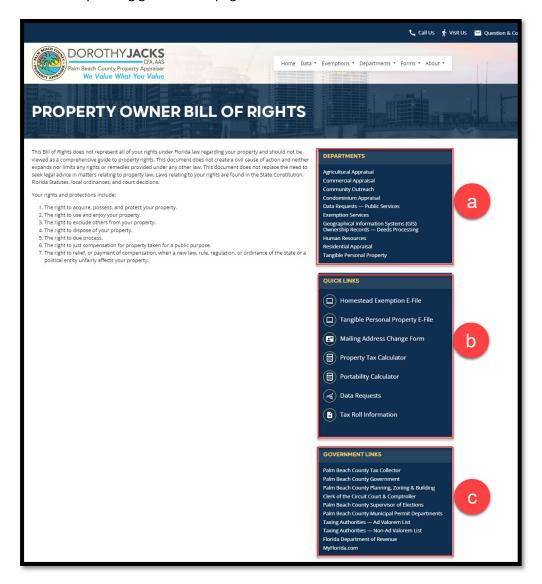




Property Owner Bill Of Rights

- a) These are the "Departments" links. When you click on a department link, you will be redirected to the corresponding department page.
- b) These are the "Quick Links" links. When you click on a quick link, you will be redirected to the corresponding page or pop-up.

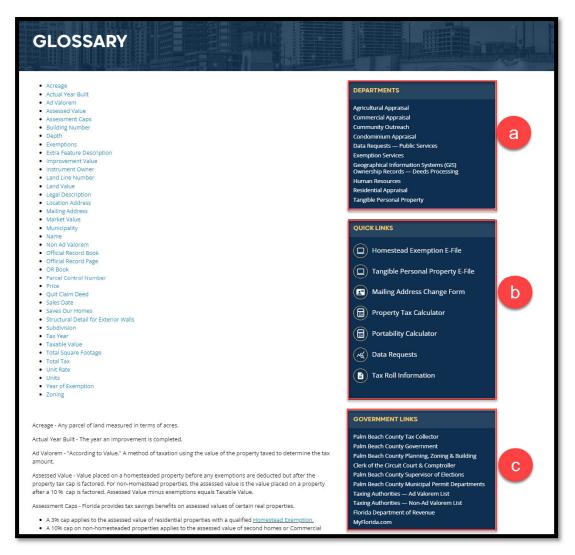




Glossary Of Terms

- a) These are the "Departments" links. When you click on a department link, you will be redirected to the corresponding department page.
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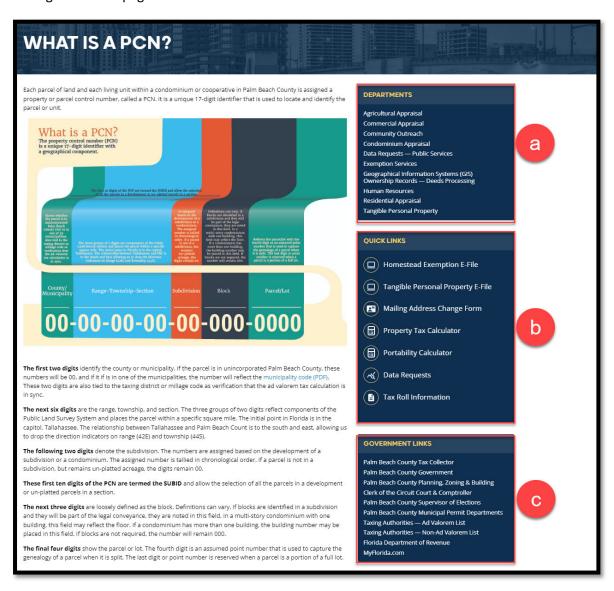




What is a PCN?

- a) These are the "Departments" links. When you click on a department link, you will be redirected to the corresponding department page.
- b) These are the "Quick Links" links. When you click on a quick link, you will be redirected to the corresponding page or pop-up.
- c) These are the "Government" links. When you click on a government link, you will be redirected to the corresponding government page.





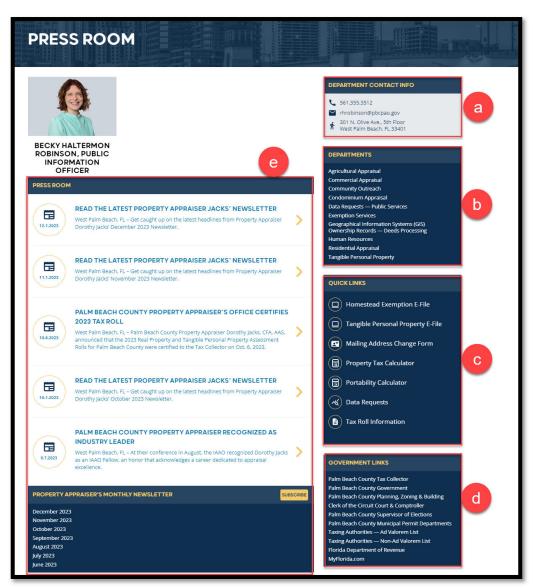
Press Room

- a) These are the department contact information. When you click on any of them, they will redirect you to the page accordingly.
- b) These are the "Departments" links. When you click on a department link, you will be redirected to the corresponding department page.
- c) These are the "Quick Links" links. When you click on a quick link, you will be redirected to the corresponding page or pop-up.
- d) These are the "Government" links. When you click on a government link, you will be redirected to the corresponding government page.

DOROTHYJACKS

PRESS ROOM

e) Clicking on any of the press room link will redirect you to the appropriate page.



Schedule a Speak

Our Budget

Schedule a Speaker

- a) These are the "Departments" links. When you click on a department link, you will be redirected to the corresponding department page.
- b) These are the "Quick Links" links. When you click on a quick link, you will be redirected to the corresponding page or popup.





What We Value

- a) These are the "Departments" links. When you click on a department link, you will be redirected to the corresponding department page.
- b) These are the "Quick Links" links. When you click on a quick link, you will be redirected to the corresponding page or pop-up.
- DOROTHYJACKS

 File Basch County Property Appears

 We Value What You Value

 PALM BEACH COUNTY PROPERTY APPRAISER'S

 OFFICE REPORT WHAT WE VALUE

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 Operation 1. Commenced and project to the success of Palm basch County.

 Operation 2. Commenced and project to the success of Palm basch County.

 Operation 3. Commenced and project to the success of Palm basch County.

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 Operation 3. Commenced and project to the success of Palm basch County.

 Our budget important Dates

 Find 1. Commenced and project to the success of Palm basch County.

 Our budget important Dates

 Find 2. Commenced and project to the success of Palm basch County.

 Our budget important Dates

 Find 3. Commenced and project to the Success of Palm basch County.

 Our budget important Dates

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 Our budget important Dates

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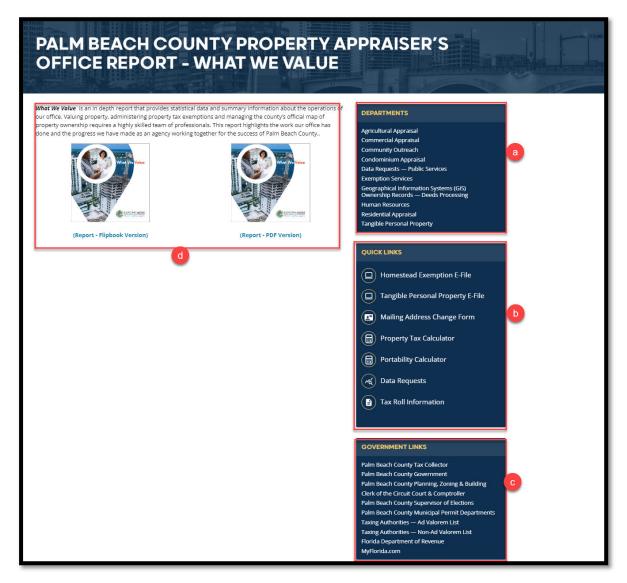
 Our budget important Dates

 Find 3. Commenced and project to the Success of Palm basch County.

 Our budget important Dates

 Find 3. Commenced and project to the Success of Palm basch County.

 Our budget important Dat
- c) These are the "Government" links. When you click on a government link, you will be redirected to the corresponding government page.
- d) You can view the report as a pdf version or as a flipbook version.



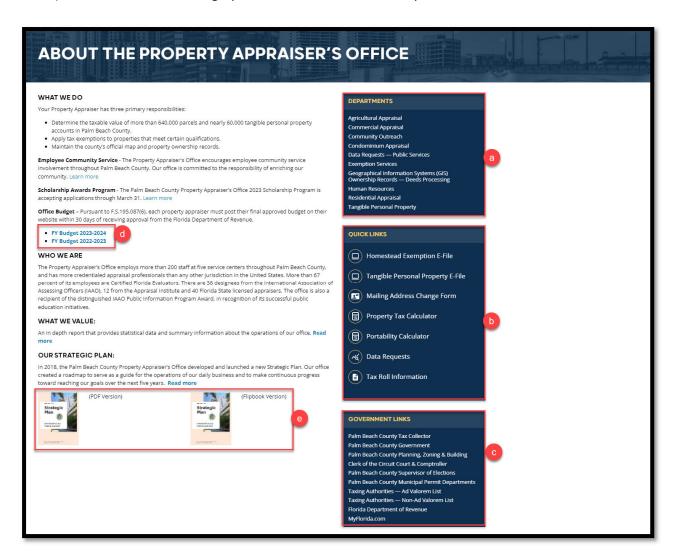
Our Budget

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 When you click on a quick link,
 you will be redirected to the
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- c) These are the "Government" links. When you click on a government link, you will be redirected to the corresponding government page.

DOROTHYJACKS

ABOUT THE PROPERTY APPRAISER'S OFFICE

- d) Clicking on the link will open a PDF file in a new tab for you to view the budget.
- e) You can view the strategic plan as a PDF version or as a flipbook version.



📞 Call Us 🥻 Visit Us 🔛 Question & Comments 💀

About Our Office

lob Opportunities

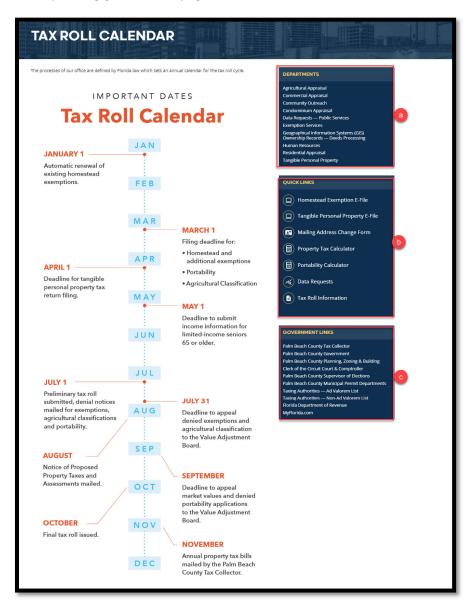
What We Value

Property Owner Bill of Rie

Important Dates

- a) These are the "Departments" links. When you click on a department link, you will be redirected to the corresponding department page.
- b) These are the "Quick Links" links. When you click on a quick link, you will be redirected to the corresponding page or popup.





FAQ

- a) These are the "Departments" links. When you click on a department link, you will be redirected to the corresponding department page.
- b) These are the "Quick Links" links. When you click on a quick link, you will be redirected to the corresponding page or pop-up.
- DOROTHYJACKS
 CTA, AS
 Palm Beach County Property Appraiser
 We Value What You Value

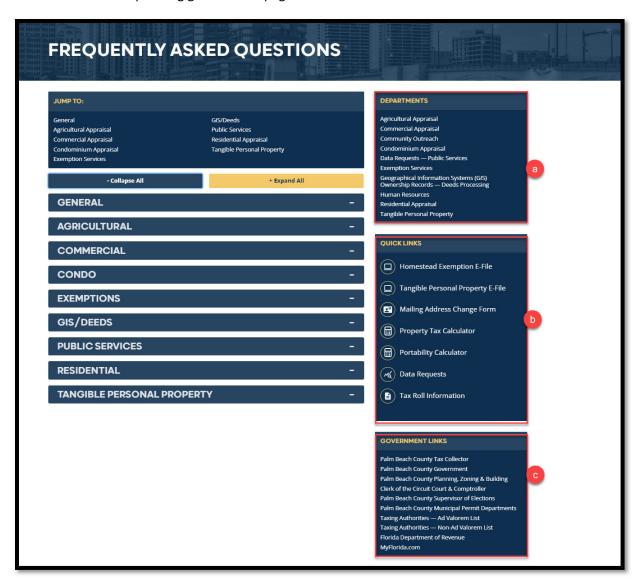
 FREQUENTLY ASKED QUESTIONS

 Home Data * Exemptions * Departments * Forms * About *

 Contact US
 About Our Office
 Meet Dorothyljacks
 Job Opportunities
 Troubleshoot Our Site
 Property Owner Bill of Rights

 Glossay of Terms
 What is a PCN1

 Agricultural Appraisal
 Commercial Appraisal
 Comm







OVERVIEW

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If you require assistance with the application, please call the ISS Help Desk:	
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E-mail: ISS-HelpDesk@pbc.gov	3
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Purpose:

This guide aims to explain the steps needed to use the PAO Web Application for providing parcel data to the public. The data, including parcel labels, detailed property reports, and maps (both small and large-scale), can be provided in various formats such as CSV files, PDFs, or image formats (.jpg, .png).

Procedure Overview:

The PAO Web Application enables users to extract and provide parcel data (labels, detailed property reports, map layouts) in different formats like Excel spreadsheets (.csv file), PDFs, or images (.png, .jpeg).

Required Resources:

To access the GIS Base Map application, visit the following links:

Original Website: https://pbcpao.gov/index.htm

Customer Support:

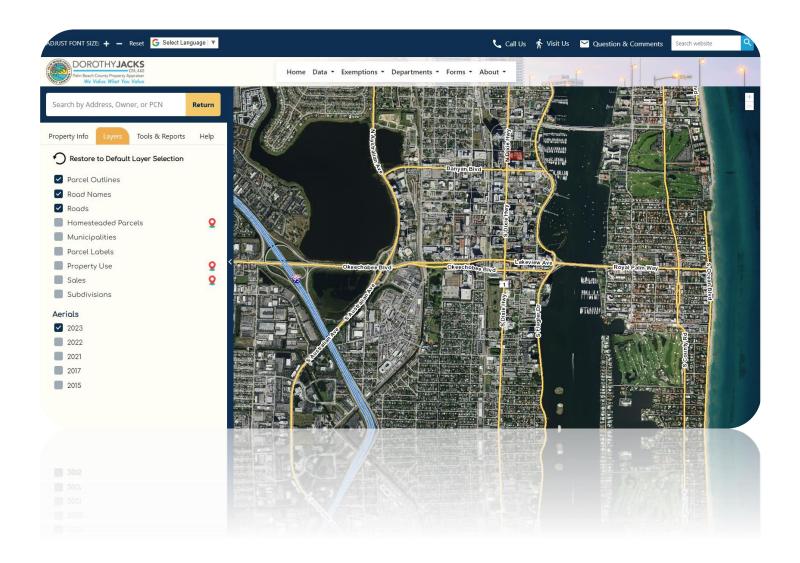
If you require assistance with the application, please call the ISS Help Desk:

Phone: (561) 355 - HELP or (561) 355 - 4357

E-mail: ISS-HelpDesk@pbc.gov

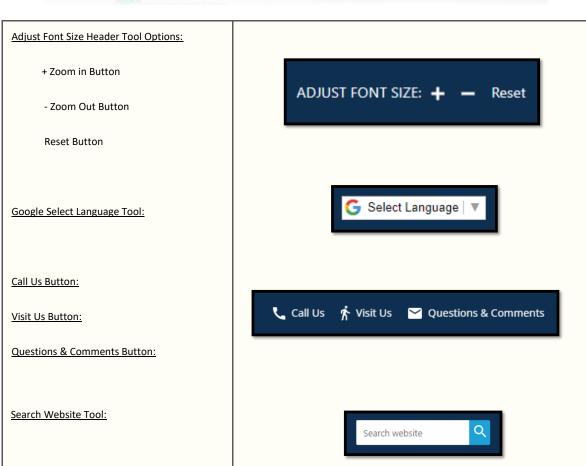


PAPA BASE MAP APPLICATION OVERVIEW:



Top Header Tools & Buttons:



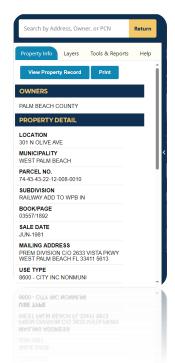


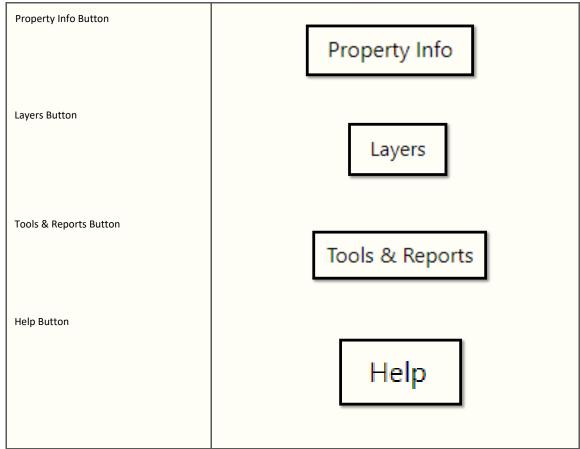
The Map Overview Tools & Buttons:





The Sidebar Tools & Buttons:







PROPERTY SEARCH & INFORMATION

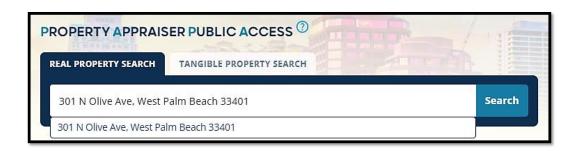
Property Search & Information:



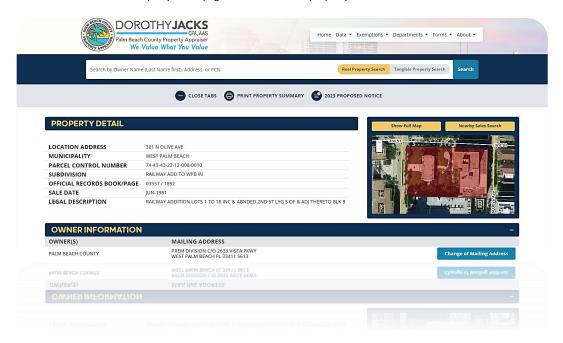
1. In the "Real Property Search" box, you can begin your search by entering the owner's name (with the last name first), the property address starting with the street number, or the parcel number.



2. A dropdown list of names will appear. From this list, select the desired name, which will be highlighted in blue.



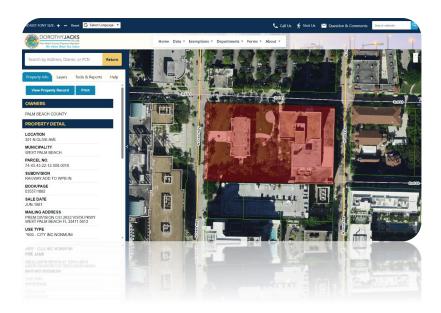
3. Then select the Search Button. The Property Detail page will show for that property:



4. To see the GIS Map for this address, select the "Show Full Map" button:

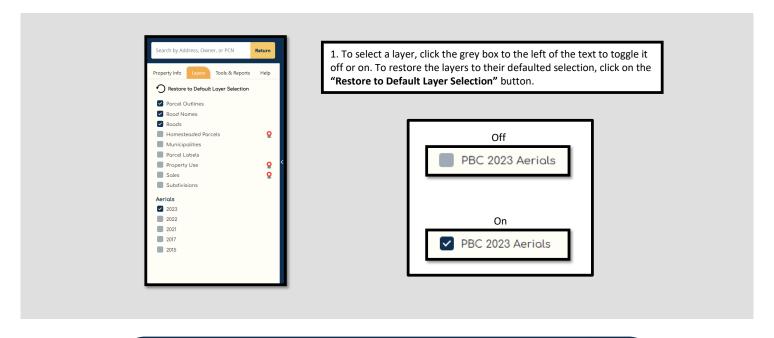


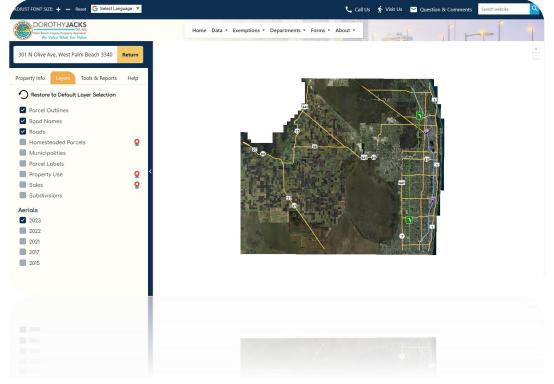
5. The GIS Map will now open to the full-sized parcel that was selected



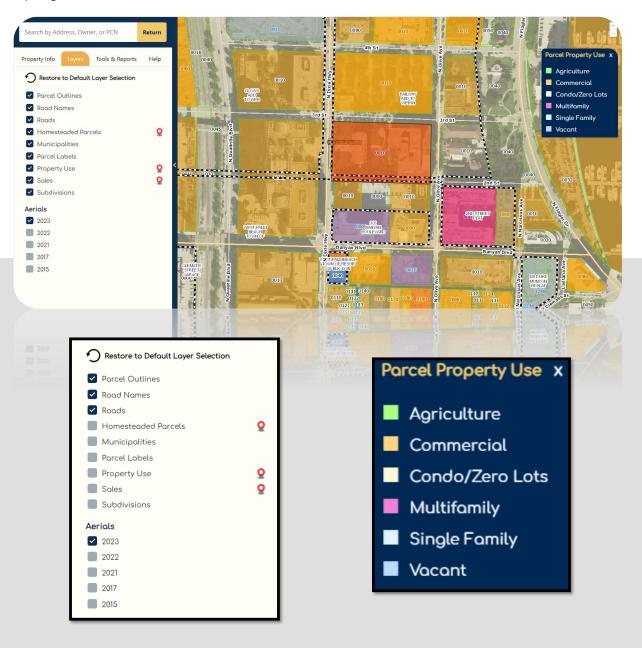


Layers:





The Map Legend:



To toggle the map legend on or off, click on the pin icon located to the right of the layer. This action will display
the legend of the selected layer on the right side of the map. For instance, the legend for "Parcel Property Use"
is shown above.





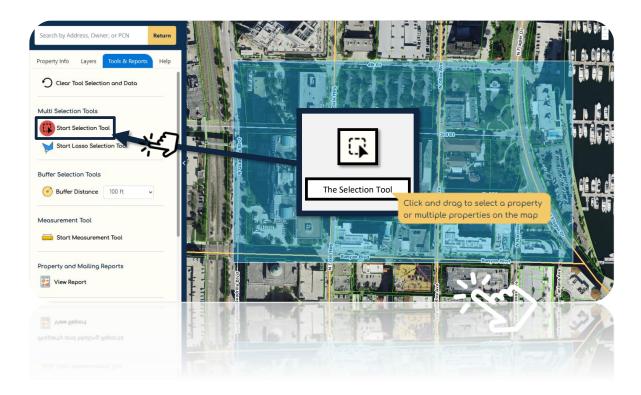
TOOL OPTIONS:

The Selection Tool:

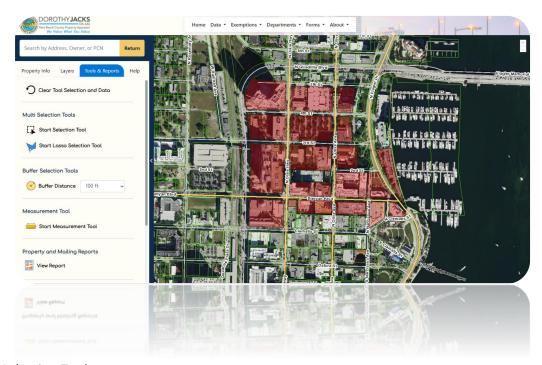
1. The "Selection Tool", as displayed in the image below, allows the user to select one or more parcels all at once.



2. To start the selection of parcels, click on the highlighted in blue, as demonstrated below:

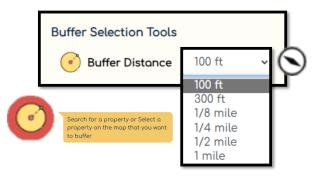


3. After the selection tool has loaded, all the parcels you've selected will be highlighted in red, as shown below:



The Buffer Selection Tool:

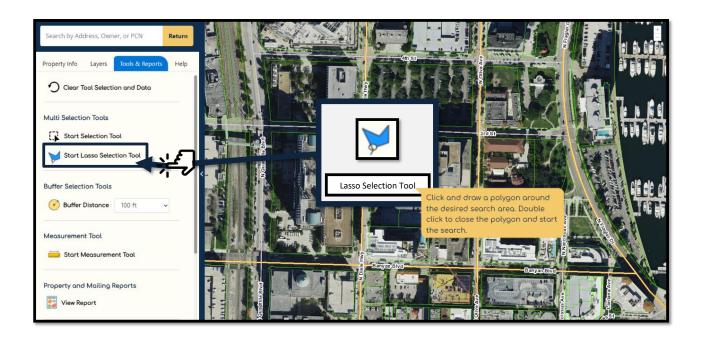
1. Once you have made a selection, the highlighted parcels may display a buffer using the "Buffer Selection Tool". This tool provides a visual representation of a buffer zone around the selected parcel, measured in both feet and miles.





The Lasso Selection Tool

1. The "Lasso Selection Tool", as displayed in the image below, allows the user to trace or outline the parcel, or parcels, they wish to select.



The Lasso Selection Tool



1. To start, select an area on your map where you would like to place a point.



2. Drag your mouse away from the point and click once within the map to create another point. This will create a line segment.



3. Outline the area you want to select to create an additional line segment. Remember to click once again to set down another point.





5. Finally, double-click within the outlined area. This action will cause a transparent fill to appear within your shape, and the parcel selection will begin to load.

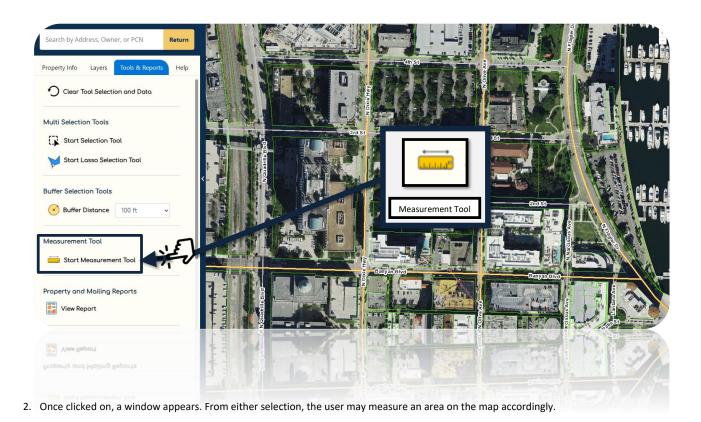


6. The parcels will now appear in red, indicating that they have been individually selected.

4. After outlining the desired area with your traced shape, connect your final line segment back to the first one you created.

The Measurement Tool:

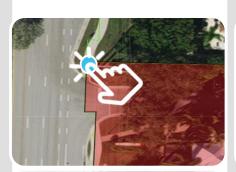
1. The measure tool situates at the left side of the GIS map application.



Measurement Tool

Toggle on the Start Measurement
Tool to activate. Click on the map
to start measurement – double click
to end the measurement. The
distance is a total measurement.

The Measurement Tool



1. To begin, click on an area of your map to place down a point.



2. Drag your mouse away from the point and click once within the map to create another point. This will create a line segment that measures the distance of an area.



3. Trace the area you wish to measure. Remember to click once to set down another point to create more line segments.



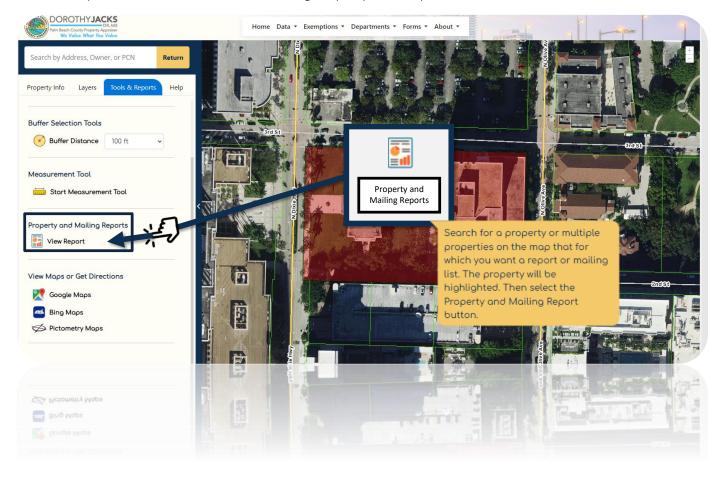
4. To connect your lines to finish your measurement, drag your mouse from your last point that you have placed down to another point that has been placed; preferably, this will always be the first point you have placed down, and double click this point again to create a full-segmented outline.

Measurement Tool

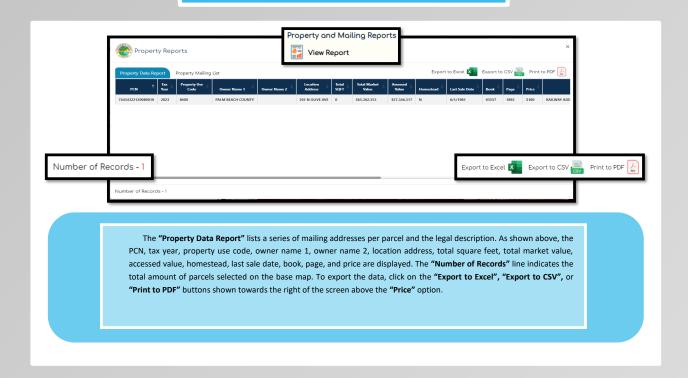


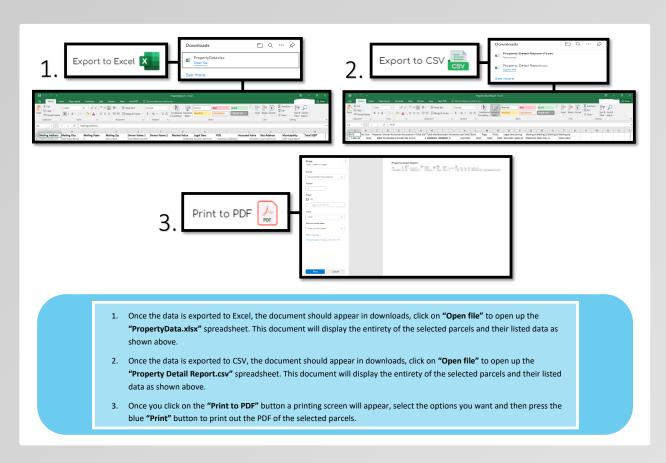
5. There should be a field that shows up next to the "Start Measurement Tool" option that displays the total area in feet.

How to Export a List of Selected Records Using Property Data Reports:

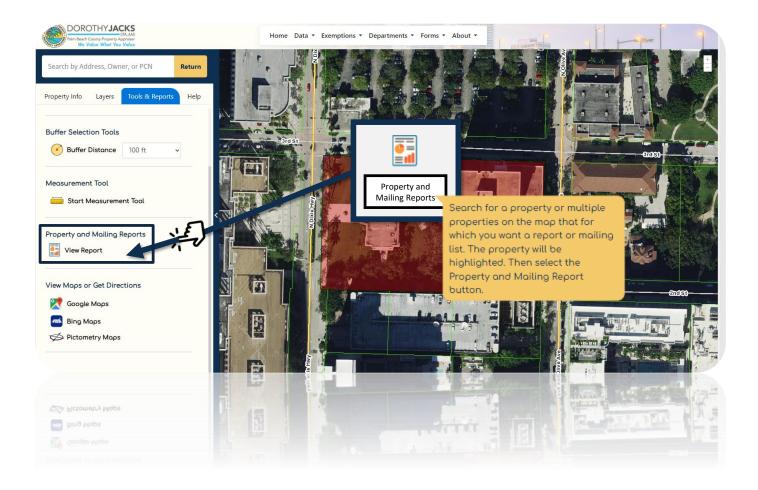


The Property Data Report



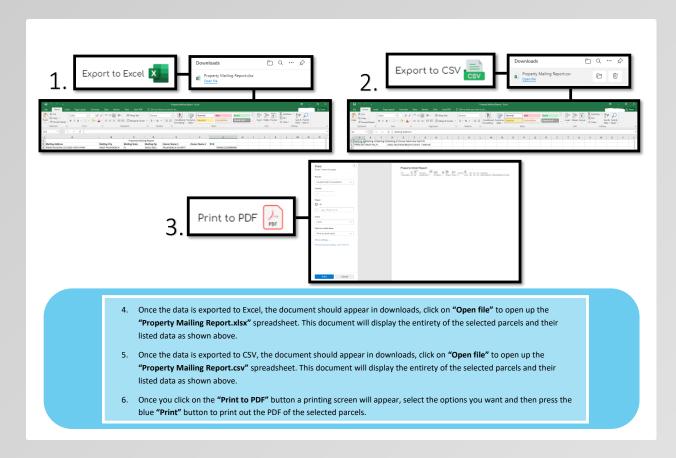


How to Export a List of Selected Records Using the Mailing List Button:



The Property Mailing List Tool





View Maps or Get Directions:

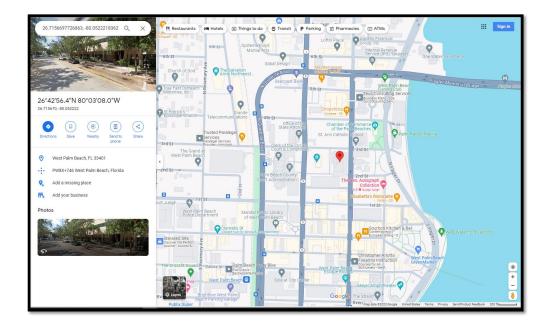
1. Start by selecting a parcel on the map or search using an address, owner's name, or parcel number (PCN).



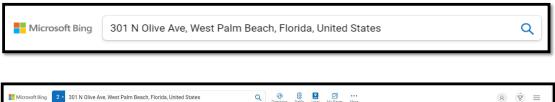
2. Then go to and scroll down to the "View Maps or Get Directions" tab, here you can choose from three options: Google Maps, Bing Maps, and Pictometry Maps. Each option provides different directions and views for the selected parcel.

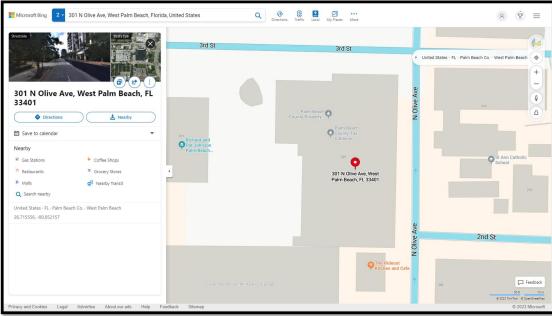


3. The "Google Maps" option will open a map pinpointing the exact longitude and latitude of the selected parcel. This option allows you to get directions, view the address, and share the selected location.

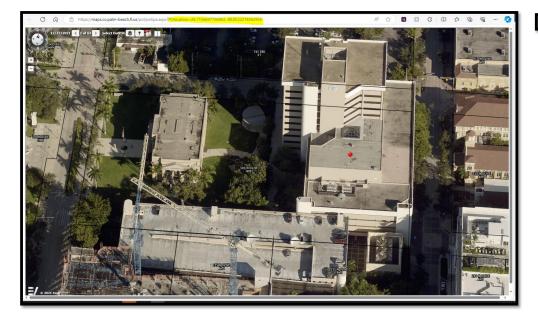


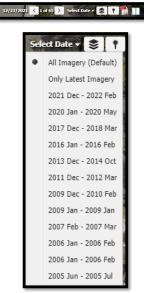
4. The "Bing Maps" option will open a map showing the general area of the selected parcels. However, you will need to manually search for the address of the parcel.





5. The "Pictometry Maps" option will direct you to the Pictometry website, where the selected parcel is marked with multiple aerial viewpoints. To change the selected aerial imagery, use the left or right arrows at the top of the webpage to cycle through the images taken by year, or use the "Select Date" dropdown to choose from each aerial image. The latitude and longitude of the parcel will also be displayed in the URL of the webpage, which is highlighted in yellow below:



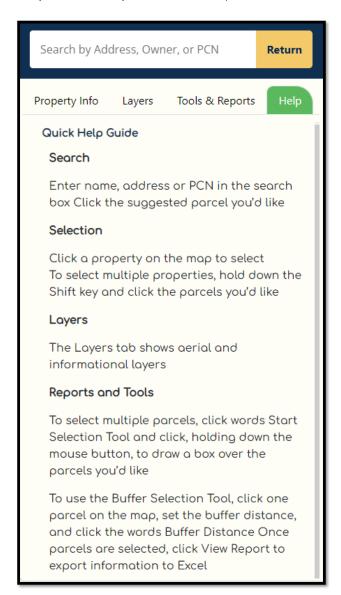




PAPA COUNTYWIDE MAP OUICK HELP GUIDE

The Quick Help Guide:

1. The PAPA "Quick Help Guide" serves to display helpful tooltips to help the user navigate the mapping application; the information displayed includes the "Search", "Selection", "Layers", and the "Reports and Tools" tooltips.





THE DATA TAB

The Data Tab:

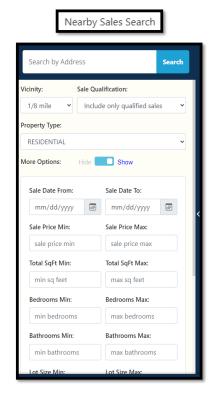
1. The "Data" tab includes multiple selections; here, we will focus on two tabs to navigate the PAPA Web Map Application, which include the "Nearby Sales Search" and the "Map Search" options.

Data ▼

Nearby Sales Search
Advanced Sales Search
Map Search
More Search Options
Data Requests — Public Services
Public Records Requests
School Attendance Zones
Municipal Permit Departments
Municipal Contact List
Proposed Taxes or TRIM
?? Tax Calculator

Nearby Sales Search:

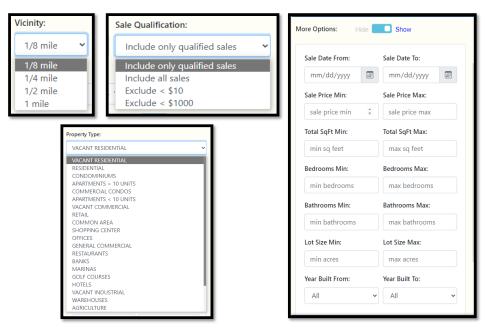
1. The "Nearby Sales Search" tab allows the user to search for sales near an address.



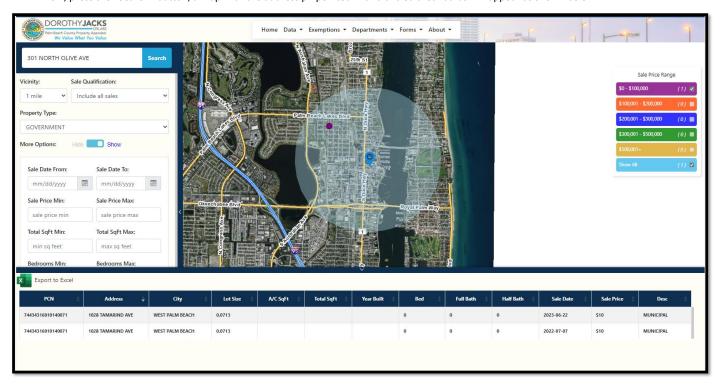
2. To begin, type in an address in the search bar.



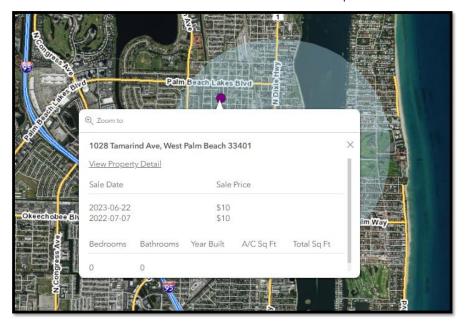
3. Underneath the search bar, you will find a variety of options designed to help you pinpoint parcel sales in proximity to a specific address. The "Vicinity" dropdown allows you to filter sales within a one-mile radius of your chosen address. The "Sale Qualification" dropdown lets you sift through sales by including qualifying sales and all sales, with the added feature of excluding sales under \$10 or \$1000. The "Property Type" dropdown enables you to refine your search based on the type of property you are interested in; for instance, in this user manual, we will be focusing on the "Government" property type. While there are additional options available for this search, they are not necessary for completing the initial sales search.



4. Now, press the "Search" button, a map with the address pinpointed with a circled area radius will appear as shown below:



5. On the map, you will notice points appearing within the circular radius around the selected address. Each point signifies a sale that occurred within the past year, subject to the filters applied. These points are color-coded, with each color corresponding to a "Sale Price Range" as indicated in the map legend. Hovering over a point will reveal the address, along with a link to the "View Property Detail" webpage, and information about the "Sale Date" and "Sale Price" of the chosen point.

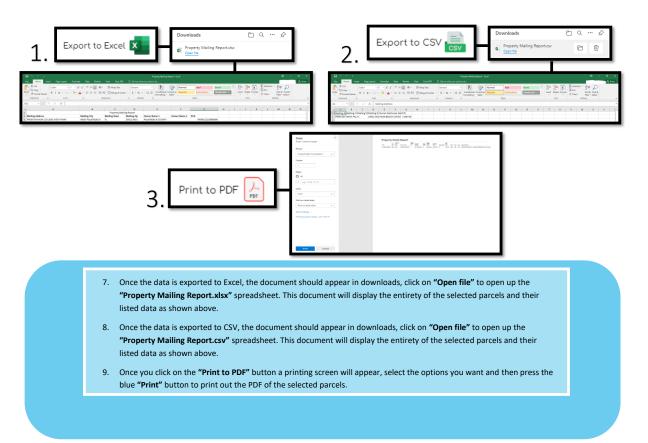




Nearby Sales Search Report



The "Nearby Sales Search Report" lists sales in close proximity to the selected property. As shown above, the PCN, address, city, lot size, A/C SQ FT, Total SQ FT, Year Built, Bedrooms, Full Bath, Half Bath, Sale date, Sale Price and the Description are displayed. To export the data, click on the "Export to Excel", "Export to CSV", or "Print to PDF" buttons shown towards the right of the screen above the "Description" field.



Map Search:

1. The "Map Search" tab allows the user to search for a parcel by an Address, Owner, or PCN.



2. To start, begin typing the address in the search bar and select it from the dropdown menu. If you need to reset your search, click the "Return" button located on the right side of the search bar.



3. Your address is now displayed with the "Owners" and "Property Detail" information visible. The parcel associated with the address will be highlighted in red on the map as shown bel





